

Instructions for use Part 1

Oticon Xceed
Oticon Xceed Play
BTE SP
BTEUP



Model overview

This booklet is valid for Oticon Xceed and Oticon Xceed Play in the following hearing aid models:

- ☐ BTE SP (Battery size 13)
- ☐ BTE UP (Battery size 675)

Oticon Xceed FW 8.0

- ☐ Oticon Xceed 1
GTIN: (01) 05714464061075
- ☐ Oticon Xceed 2
GTIN: (01) 05714464061082
- ☐ Oticon Xceed Play 1
GTIN: (01) 05714464061105
- ☐ Oticon Xceed Play 2
GTIN: (01) 05714464061112

- ☐ LED light for visual indication. Helps caregivers, parents, and teachers to operate the hearing aid and to give instructions on relevant functions and modes (see relevant information throughout the booklet).

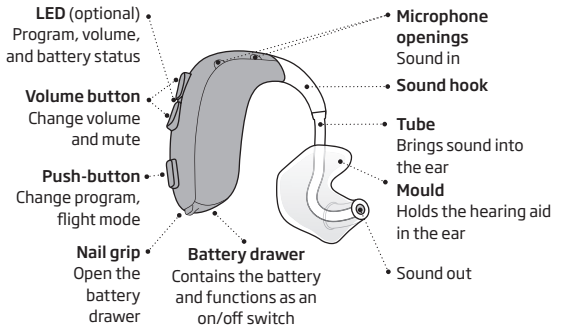
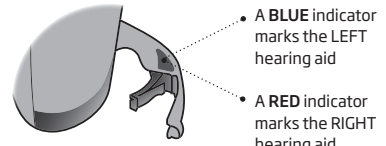
Hearing aid parts and functions

The handling of BTE SP and BTE UP is the same. Therefore the illustrations in this booklet only show the BTE SP.

Identify left and right hearing aid

It is important to distinguish between the left and the right hearing aid as they may be programmed differently.

You can find left/right colour indicators in the battery drawer. Indicators can also be found on the moulds.



Turn hearing aid ON and OFF

The battery drawer is used to turn the hearing aid ON and OFF. To save battery life, make sure your hearing aid is turned OFF when you are not wearing it. When you turn ON the hearing aid, it will play a jingle. When you turn it OFF, it will play four descending tones.

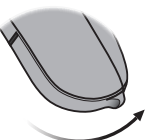
If you wish to return to the standard settings of the hearing aid, simply open and close the battery drawer.

Optional LED

Two long green flashes indicate that the hearing aid is turned on.

Turn ON

Close the battery drawer with the battery in place



Turn OFF

Open the battery drawer



When to replace the battery

When it is time to replace the battery, you will hear three alternate tones repeated in moderate intervals until the battery runs out.

= The battery is running low

= The battery has run out

Battery tip

Keep a spare battery on you at all times to ensure your hearing aid always works.

Optional LED

Continuous orange flashes indicate low battery.

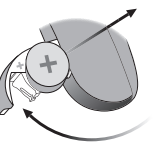
* Bluetooth® will be turned off and it will not be possible to use wireless accessories.

Note: Batteries need to be replaced more often if you are streaming to your hearing aid.

How to replace the battery

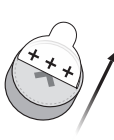
1. Remove

Fully open the battery drawer. Remove the battery.



2. Uncover

Remove the sticky label from the + side of the new battery.

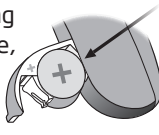


Tip:

Wait 2 minutes for the battery to draw air to ensure optimal functioning.

3. Insert

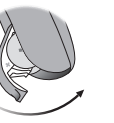
Insert the new battery into the battery drawer. Make sure the + side is facing up. Insert it from above, NOT from the side.



4. Close

Close the battery drawer. The hearing aid will play a jingle through the earpiece.

Hold the earpiece close to your ear to hear the jingle.

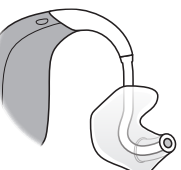


Put on the hearing aid

The mould is customised for you and fits your ear shape. The moulds are unique for the left or the right ear.

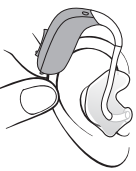
Step 1

Gently pull your ear outwards and press the mould in the direction of the ear canal, twisting it slightly.



Step 2

Place the hearing aid behind your ear.



Wireless accessories

As an enhancement to your wireless hearing aids, a range of accessories is available. These can enable you to hear and communicate better in many everyday situations.

ConnectClip

A device that can be used as remote microphone and hands-free headset when paired to your mobile phone.

TV Adapter 3.0

A device that streams sound from a TV or electronic audio device, to your hearing aids.

Phone Adapter 2.0

A device that when used together with hearing aids and ConnectClip, lets you communicate hands-free via a landline phone.

Remote Control 3.0

A device that lets you change program, adjust volume, or mute your hearing aids.

Oticon ON

An application that lets you control your hearing aid from your mobile phone or tablet. For iPhone, iPad, iPod touch, and Android devices. Ensure that you only download and install Oticon ON app from the official app stores.

EduMic

A device that can be used as a remote microphone in classrooms, work environments, public places (using Telecoil), and other settings.

For more information visit www.oticon.global or contact your hearing care professional.

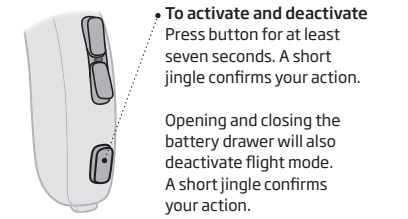
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Flight mode

When flight mode is activated, Bluetooth® is turned off. The hearing aid will still be working. Pressing the push-button on one hearing aid will activate flight mode on both hearing aids.

Optional LED

When flight mode is activated, the LED continuously flashes green, orange and orange.

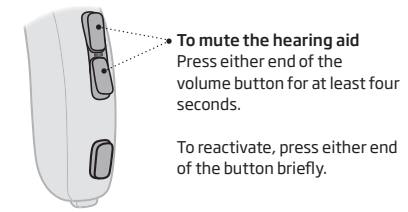


Mute your hearing aids

Use the mute function if you need to turn off the sounds temporarily, while wearing the hearing aid. The mute function only mutes the microphones on the hearing aid.

Optional LED

Continues orange and green flashes indicate mute.



Your individual hearing aid settings

To be filled out by your hearing care professional.

Tinnitus SoundSupport: Limitation on use			
☐	No limitation on use		
	Program	Start-up volume (Tinnitus)	Max volume (Tinnitus)
☐	1	Max _____ hours per day	Max _____ hours per day
☐	2	Max _____ hours per day	Max _____ hours per day
☐	3	Max _____ hours per day	Max _____ hours per day
☐	4	Max _____ hours per day	Max _____ hours per day

Settings overview for your hearing aid			
Left		Right	
☐ Yes ☐ No	Change volume	☐ Yes ☐ No	
☐ Yes ☐ No	Change program	☐ Yes ☐ No	
☐ Yes ☐ No	Mute	☐ Yes ☐ No	
☐ Yes ☐ No	Tinnitus SoundSupport	☐ Yes ☐ No	
Volume control indicators			
☐ On ☐ Off	Beeps at min/max volume	☐ On ☐ Off	
☐ On ☐ Off	Beeps when changing volume	☐ On ☐ Off	
☐ On ☐ Off	Beeps at start-up volume	☐ On ☐ Off	
Battery indicators			
☐ On ☐ Off	Low battery warning	☐ On ☐ Off	

IMPORTANT NOTICE

Do not use the mute function as an off switch, as the hearing aids are still using battery power in this mode.

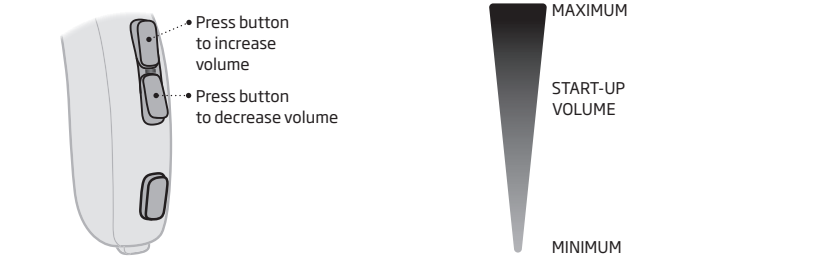
Change program

Your hearing aid can have up to four different programs. You will hear one to four tones when you change program depending on the program.

Optional LED
The number of green flashes indicates the selected program.

Change volume

The volume button allows you to adjust the volume. You will hear a beep when you increase or decrease the volume.



Optional LED
A green flash confirms a change of volume. A long green flash indicates that start-up volume has been reached. An orange flash will appear when you reach the minimum or maximum level.

Tamper-resistant battery drawer

To keep the battery out of reach of infants, small children, and people with learning difficulties, a tamper-resistant battery drawer should be used.

Lock the battery drawer
Close the battery door completely and make sure it is locked.

Tool to unlock the battery drawer
Use this small tool provided by your hearing care professional.

Unlock the battery drawer
Insert the tip of the tool into the small hole at the back of the battery drawer.

1. Push in the tool fully and hold.
2. Lift to open the drawer.

IMPORTANT NOTICE

Avoid excessive force when opening the battery drawer in the locked position. Do not force the battery drawer beyond its fully opened position. Make sure to insert the battery correctly.

Contact your hearing care professional if you suspect the tamper-resistant battery drawer's effectiveness and locking ability is reduced.

Other options

Telecoil program
Telecoil can help you hear better when using a phone with a built-in loop or when in buildings with teleloop systems such as theatres, places of worship, or lecture rooms. This symbol is shown wherever a teleloop has been installed.

Direct Audio Input (DAI)
Allows your hearing aid to receive signals directly from external sources such as TV, radio, music players, etc. The DAI adaptor is mounted to your hearing aid and via a cable connected to an external sound source.

FM
Allows you to receive speech or audio signals directly to your hearing aid from a dedicated transmitter.

CROS
Solution for people with an unaidable hearing loss in one ear. A transmitter on the poorer ear transmits sound to a hearing aid on the better ear.

For more information, please contact your hearing care professional.

IMPORTANT NOTICE

When the DAI adaptor is connected to an audio source plugged into a wall outlet, the audio source must comply with IEC 62368-1 or equivalent safety standards.

Use hearing aid with iPhone and iPad

Your hearing aids are Made for iPhone® and allow for direct communication and control with iPhone, iPad® or iPod touch®. For assistance in using these products with your hearing aid, please contact your hearing care professional.

To see how to pair you hearing aid with your iPhone visit www.oticon.global/pairing

For information on compatibility, visit www.oticon.global/compatibility

Use of the Made for Apple badge means that an accessory has been designed to connect specifically to the Apple products identified in the badge, and has been certified by the developer to meet Apple performance standards. Apple is not responsible for the operation of this device or its compliance with safety and regulatory standards.

Note that use of this accessory with iPod, iPhone, or iPad may affect wireless performance.

Sound and LED indicators
Different sounds and LED lights indicate the hearing aid status. The different indicators are listed on the following pages.

Your hearing care professional can set sound and LED indicators to match your preferences.

Program	☐ Sound	☐ LED ¹⁾	When to use
1	1 tone		
2	2 tones		
3	3 tones		
4	4 tones		

ON/OFF	Sound	LED	LED comments
On	☐ Jingle		Shown one time
Volume	Sound	LED	Shown one time
Start-up volume	☐ 2 beeps		
Minimum/maximum volume	☐ 3 beeps		
Volume up/down	☐ 1 beep		Continuous or repeated three times
Mute	☐ Descending tone		
Unmute	☐ Ascending tone		

Accessories	☐ Sound	☐ LED	LED comments
FM and wireless programs ¹⁾	2 different tones		Continuous or repeated three times
FM and wireless programs ²⁾	2 different tones		
Flight mode	Sound	☐ LED	LED comments
Flight mode active	Short jingle		Continuous or repeated three times
Flight mode inactive	Short jingle		

Warnings	Sound	LED	LED comments
Low battery	☐ 3 alternate tones		Continuously flashing
Battery shut down	4 descending tones		
Microphone service check needed	8 beeps repeated 4 times		Repeated four times

- Long green flash
- Green flash
- Orange flash
- Long orange flash