

Instructions for use Part 1

Oticon Sage
miniBTE R



Made for
iPhone | iPad | iPod

Works with
android



oticon

Model overview

This booklet is valid for the Oticon Sage family for the following hearing aid model:

FW 1.0

Oticon Sage miniBTE R
GTIN: (01) 05714464127238

Introduction to this booklet

This booklet guides you on how to use and maintain your new hearing aids. Ensure you read this booklet carefully, including the Warnings section. This will help you get the most benefit from your hearing aids. Your hearing care professional has adjusted the hearing aid to

meet your needs. If you have additional questions, contact your hearing care professional.

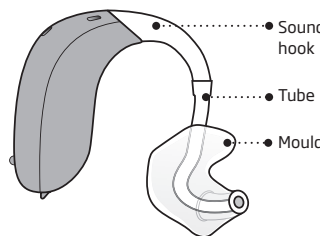
A hearing care professional* (hearing aid professional, audiologist, ENT (ear, nose and throat) doctor, and hearing aid dispenser) is a person who is appropriately educated and has proven competency in professionally assessing hearing, selecting, fitting, and delivering hearing instruments and rehabilitation care to persons with hearing loss. The education of the hearing care professional is in accordance with national or regional regulations.

* The job title may vary from country to country.

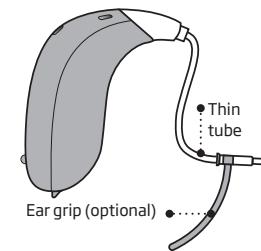
Your hearing aid and earpiece

There are two different attachments and several different earpieces available for the hearing aid.

☐ With sound hook and mould earpiece



☐ With thin tube (Corda miniFit)



The thin tube uses one of the following earpieces:

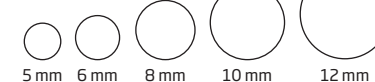
Standard earpieces:

- ☐ OpenBass dome
- ☐ Bass dome, double vent
- ☐ Power dome
- ☐ Grip Tip
Available in small and large, left and right, with or without vent.

Customised earpieces:

- ☐ Micro mould
- ☐ VarioTherm® Micro mould
® VarioTherm is a registered trademark of Dreve

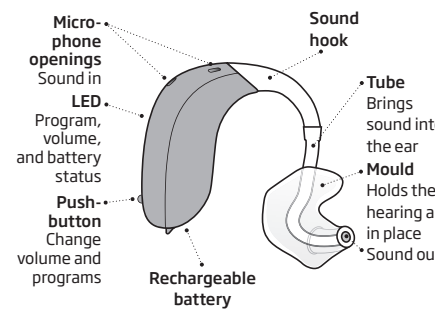
Dome sizes



Please see details for replacing the dome in chapter "Replace standard earpieces" in instruction for use Part 2.

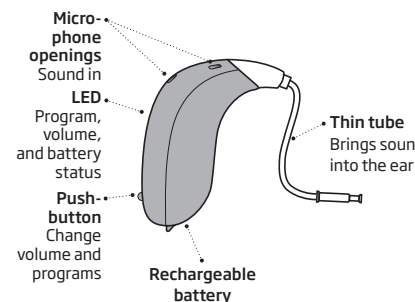
With sound hook and mould

What it is and does



With thin tube

What it is and does



Find Product Information

Information about your hearing aids, including the serial number, CE label and production date is located behind the push-button on your hearing aids. To open the push-button you need to use a suitably pointed tool.

Insert tool

Insert tool into hole at the bottom of the push-button.

Open push-button

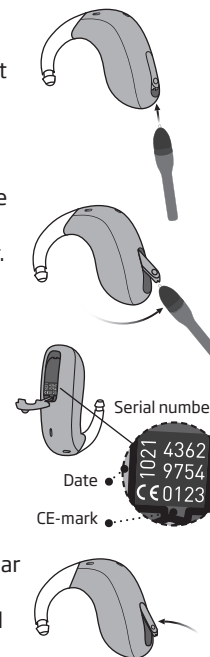
Press the tool into the hole and pull back to open the button door. Ensure you hold the tool as illustrated to avoid damaging it.

Read information

Hold the instrument upside down to read the information.

Close push-button

Push the button back into place. You will hear a click when the push-button is closed correctly.



Charging time

Ensure you fully charge your hearing aids before first use and charge them every night. That ensures you start your day with fully charged hearing aids.

If your hearing aid's battery is completely drained, the normal charging time is:

3.5 hours	1 hour	0.5 hour
Fully charged	40% charged	20 % charged

When the battery is fully charged, the charging process stops automatically.

Charging time may vary depending on the remaining capacity of the battery and between the left/right hearing aid.

For instructions on how to use your charger, see the charger's instructions for use.

Battery performance

The battery performance varies depending on your individual use and hearing aid settings. Streaming sound from a TV, mobile phone or connectivity devices can influence this performance.

If your rechargeable hearing aids do not perform for a full day, contact your hearing care professional. If your hearing aids run out of battery, ensure you recharge them by placing them in the charger.

Be aware that restarting the hearing aids does not give you more usage time.



To turn ON
Press and hold the push-button for approximately two seconds until the hearing aid LED light turns **GREEN**. Release the push-button and wait until the hearing aid LED light blinks **GREEN** twice. The hearing aid is now turned ON.

To turn OFF
Press and hold the push-button for approximately three seconds until the hearing aid LED light turns **ORANGE**. The hearing aid plays four descending tones. Release the push-button and the hearing aid is turned OFF.

For information regarding tones, see the Sound and LED light indicators section.

Turn hearing aids ON/OFF

Using the charger

Your hearing aids automatically turn ON when removed from the charger. The hearing aid LED light turns GREEN after a few seconds. Wait until the hearing aid LED light blinks GREEN twice, confirming that it is ready for use. Depending on your hearing aid settings, you may also hear a start-up jingle. Your hearing aid automatically turns OFF and starts charging when placed in the charger. The hearing aid LED light turns ORANGE.

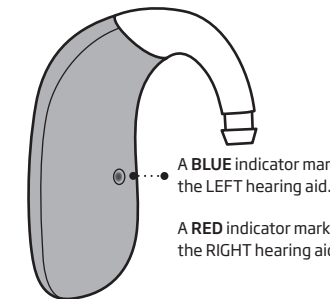
Using the push-button

The hearing aids can be turned ON/OFF using the push-button.

Identify left and right hearing aids

It is important to distinguish between the left and the right hearing aid, as they may be programmed differently.

You can find left/right colour indicators on the hearing aid itself. Indicators can also be found on Micro moulds and moulds (optional).



Low battery indication

Just before the battery runs out completely, you hear four descending tones. To extend battery performance, ensure you stop any audio streaming.

When the battery is running low, you hear three alternate beeps. At this point, you may continue to stream audio for approximately one hour.

Three alternate beeps


= The battery is running low

Four descending beeps


= The battery has run out

LED light

Continuous ORANGE blinks indicate low battery.

Put on the hearing aid with sound hook

Read the following pages if you have a hearing aid with a sound hook and mould.

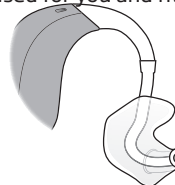
The mould is customised for you and fits your ear shape. The moulds are unique for the left or the right ear.

Step 1

Gently pull your ear outwards and press the mould in the direction of the ear canal, twisting it slightly.

Step 2

Place the hearing aid behind your ear.



Put on the hearing aid with thin tube

Read the following pages if your hearing aid has a thin tube.

Step 1

Place the hearing aid behind your ear.

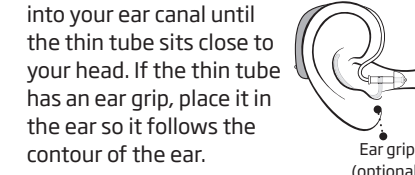
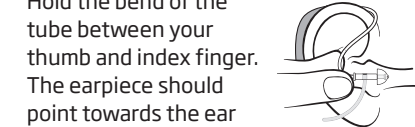
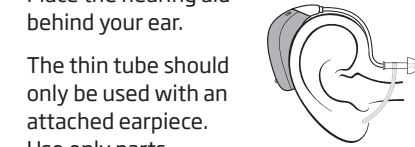
The thin tube should only be used with an attached earpiece. Use only parts designed for your hearing aid.

Step 2

Hold the bend of the tube between your thumb and index finger. The earpiece should point towards the ear canal opening.

Step 3

Gently push the earpiece into your ear canal until the thin tube sits close to your head. If the thin tube has an ear grip, place it in the ear so it follows the contour of the ear.



Store your hearing aids

When you are not using your hearing aids, the charger is the best place to keep them.

To ensure the longest life of the rechargeable battery in your hearing aids, do not expose them to excessive heat. For example, do not leave your hearing aids in the sun in front of a window or in a car, even if they are in the charger.

Long-term storage

Before you put away or store your hearing aids for a prolonged period of time (more than 14 days), ensure you first fully charge them, and then turn them OFF. This way the battery can be charged again.

Note
To protect the rechargeable battery, it is necessary that you fully charge the hearing aid every six months. If a stored hearing aid is not charged within a six month period, the rechargeable battery must be replaced.

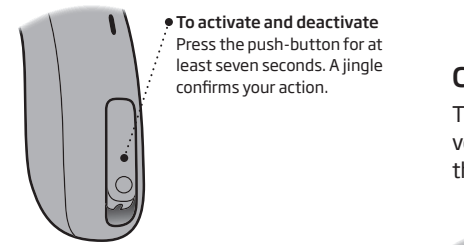
Flight mode

When Flight mode is activated, Bluetooth® connectivity is turned OFF. However, your hearing aids are still turned ON and functioning. Be aware that pressing the push-button on one hearing aid, activates Flight mode on both hearing aids.

For more information about sounds and lights, see the **Sound and LED light indicators** section.

LED light

The LED will flash green, orange, orange a few times. This confirms that flight mode is activated.



Mute your hearing aids

You can mute your hearing aids by using one of the following optional devices/app:

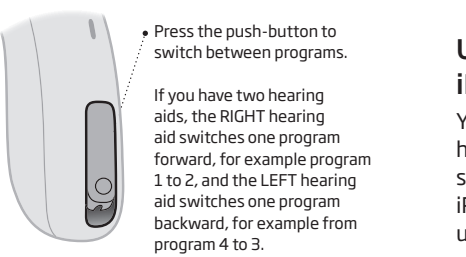
- Oticon Companion
- ConnectClip
- Remote Control 3.0

How to unmute your hearing aids

You can unmute your hearing aids by using one of the optional devices/app or by applying a short press to the upper or lower part of the push-button on the hearing aids.

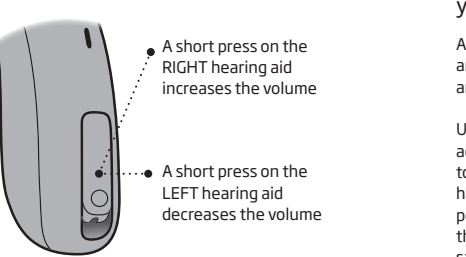
Change program

Your hearing aid can have up to four different programs. These are programmed by your hearing care professional. You will hear one to four tones when you change program depending on the program. See the **Sound and LED indicators** section.



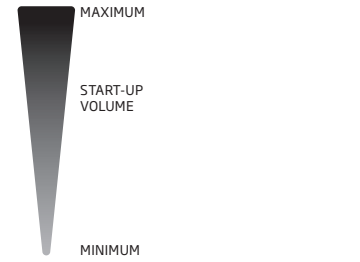
Change volume

The push-button allows you to adjust the volume. When you increase or decrease the volume, you will hear a click.



IMPORTANT NOTICE

Do not use the mute function as an OFF button, as the hearing aids are still using battery power in this mode.



Use your hearing aid with iPhone, iPad and iPod

Your hearing aids are Made for iPhone hearing aids and allow for direct streaming from your iPhone, iPad or iPod touch.* Oticon Companion can be used to control your hearing aids from your mobile device.* Additionally, your hearing aids offer hands-free communication with compatible iPhone and iPad devices.*

For assistance in using your hearing aids with any of these products, contact your hearing care professional.

Apple, the Apple logo, iPhone, iPad, and iPod touch are trademarks of Apple Inc., registered in the U.S. and other countries.

Use of the Made for Apple badge means that an accessory has been designed to connect specifically to the Apple product(s) identified in the badge, and has been certified by the developer to meet Apple performance standards. Apple is not responsible for the operation of this device or its compliance with safety and regulatory standards.

Use your hearing aid with Android devices

Your hearing aids support Audio Streaming for Hearing Aids (ASHA) and allow for direct streaming from selected

Android™ devices.* Oticon Companion can be used to control your hearing aids from your mobile device.*

For assistance in using your hearing aids with Android devices, contact your hearing care professional.

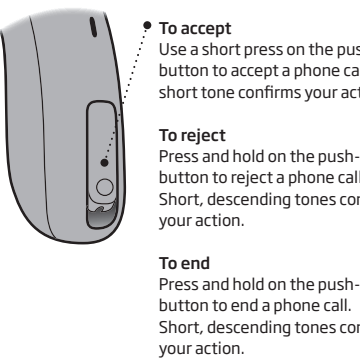
Pairing and compatibility

For instructions on how to pair your hearing aid with iPhone, iPad, iPod touch or Android devices, visit: www.oticon.global/pairing

*For a list of compatible iPhone, iPad, iPod touch and Android devices, visit: www.oticon.global/compatibility

Call handling

You can answer, reject or end phone calls with the push-button on your hearing aids. For this functionality, your hearing aids must be paired with a compatible iPhone*.



*For a list of compatible iPhones, visit: www.oticon.global/compatibility

Wireless accessories and other options

There are a range of accessories available as an enhancement to your wireless hearing aid. These enable you to hear and communicate better in everyday situations.

ConnectClip

A device that can be used as remote microphone and hands-free headset when paired to your mobile phone.

TV Adapter 3.0

A device that streams sound from a TV or electronic audio device, to your hearing aids.

Remote Control 3.0

A device that lets you change program, adjust volume, or mute your hearing aids.

Oticon Companion

An application that gives you wireless access to your hearing aids through a mobile device for control of functionality, and that allows an update of your hearing aids remotely. For iPhone, iPad, iPod touch and Android devices. Ensure that you only download Oticon Companion from the official app stores.

Phone Adapter 2.0

A device that when used together with hearing aids and ConnectClip, lets you communicate hands-free via a landline phone.



Telecoil
Telecoil can help you hear better when using a phone with a built-in loop or when in

buildings with teleloop systems such as theatres, places of worship, or lecture rooms. This symbol is shown wherever a teleloop has been installed.

EduMic

A device that can be used as a remote microphone in classrooms, work environments, public places (using Telecoil), and other settings.

Sound and LED light indicators

Different sounds and LED lights indicate the hearing aid status.

Your hearing care professional can set sound and LED light indicators to match your preferences.

Program	Sound	LED light*	When to use
1	1 tone	●	
2	2 tones	● ●	
3	3 tones	● ● ●	
4	4 tones	● ● ● ●	

*LED continuous or repeated three times with small pauses.

ON/OFF	Sound	LED light	LED light comments
ON	☐ Jingle	☐ ● ● ●	Shown once
OFF	☐ 4 descending tones	☐ ●	
Volume	Sound	LED light	
Start-up volume	☐ 2 beeps	☐ ●	
Minimum/maximum volume	☐ 3 beeps	☐ ● ●	Continuous or repeated three times
Volume up/down	☐ 1 beep	☐ ●	
Mute		☐ ● ● ●	

Accessories	Sound	LED light	LED light comments
Wireless programs ¹⁾	2 different tones	● ●	Continuous or repeated three times
Wireless programs ²⁾	2 different tones	● ●	
Flight mode	Sound	LED light	
Flight mode active	Short jingle	● ● ●	
Flight mode inactive	Short jingle	● ● ● ³⁾	

Warnings	Sound	LED light	LED light comments
Low battery	☐ 3 alternate beeps	☐ ● ● ● ● ● ● ●	Continuously blinking
Battery shut down	4 descending tones		
Microphone service check needed	8 beeps repeated 4 times	☐ ● ● ● ● ● ● ● ●	Repeated four times
The hearing aid LED light does not turn ON when the hearing aid is placed in the charger		Turned OFF	
The hearing aid LED light blinks ORANGE when the hearing aid is placed in the charger		● ● ●	Continuously blinking.
The hearing aid LED light blinks GREEN when the hearing aid is placed in the charger		●	Continuously blinking.

- Long GREEN blink ● Short GREEN blink
- Long ORANGE blink ● Short ORANGE blink

1) Hearing aid microphone, TV Adapter
2) ConnectClip remote microphone
3) Only available when three-time repetition is selected

Your individual hearing aid settings

To be filled out by your hearing care professional.

General settings overview for your hearing aid				
Left			Right	
☐ Yes	☐ No	Change volume		☐ Yes ☐ No
☐ Yes	☐ No	Change program		☐ Yes ☐ No
Volume control indicators				
☐ ON	☐ OFF	Beeps at min/max volume		☐ ON ☐ OFF
☐ ON	☐ OFF	Beeps when changing volume		☐ ON ☐ OFF
☐ ON	☐ OFF	Beeps at start-up volume		☐ ON ☐ OFF
Battery indicators				
☐ ON	☐ OFF	Low battery warning		☐ ON ☐ OFF

To be filled out by your hearing care professional.

Tinnitus SoundSupport: Limitation on use			
☐	No limitation on use		
☐	Program	Start-up volume (Tinnitus)	Max volume (Tinnitus)
☐	1	Max _____ hours per day	Max _____ hours per day
☐	2	Max _____ hours per day	Max _____ hours per day
☐	3	Max _____ hours per day	Max _____ hours per day
☐	4	Max _____ hours per day	Max _____ hours per day

Tinnitus SoundSupport settings overview for your hearing aid				
Left		Right		
☐ Yes	☐ No	Tinnitus SoundSupport		☐ Yes ☐ No

- ☐ **A) How to change Tinnitus SoundSupport volume in each ear separately**
To increase or decrease the volume (on one hearing aid only), use a short press on the upper or lower part of the push-button repeatedly until you reach your desired level.
- ☐ **B) How to change Tinnitus SoundSupport volume in both ears simultaneously**
You can use one hearing aid to increase/decrease the sound in both hearing aids. When changing the volume in one hearing aid, the volume on the other hearing aid follows.
To increase volume, use a short press on the upper part of the push-button repeatedly.
To decrease volume, use a short press on the lower part of the push-button repeatedly.