

Instructions for use Part 1

Oticon Sage
miniBTE T



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Model overview

This booklet is valid for the Oticon Sage family for the following hearing aid model:

- FW 1.0**
Oticon Sage miniBTE T
GTIN: (01) 05714464127238
- | | |
|--|--|
| | ☐ OpenBass dome |
| | ☐ Bass dome, double vent |
| | ☐ Power dome |
| | ☐ Grip Tip
Available in small and large, left and right, with or without vent. |

Introduction to this booklet

This booklet guides you on how to use and maintain your new hearing aids. Ensure you read this booklet carefully, including the Warnings section. This will help you get the most benefit from your hearing aids. Your hearing care professional has adjusted the hearing aid to meet your needs. If you have additional questions, contact your hearing care professional.

A hearing care professional* (hearing aid professional, audiologist, ENT (ear, nose and throat) doctor, and hearing aid dispenser) is a person who is appropriately educated and has proven competency in professionally assessing hearing, selecting, fitting, and delivering hearing instruments and rehabilitation care to persons

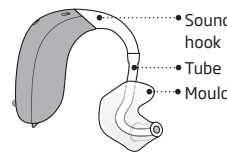
with hearing loss. The education of the hearing care professional is in accordance with national or regional regulations.

* The job title may vary from country to country.

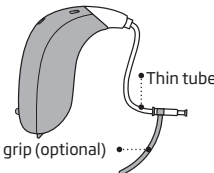
Your hearing aid and earpiece

There are two different attachments and several different earpieces available for the hearing aid.

☐ With sound hook and mould earpiece



☐ With thin tube (Corda miniFit)



The thin tube uses one of the following earpieces:

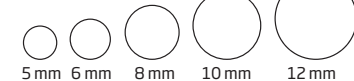
Standard earpieces:

- | | |
|--|--|
| | ☐ OpenBass dome |
| | ☐ Bass dome, double vent |
| | ☐ Power dome |
| | ☐ Grip Tip
Available in small and large, left and right, with or without vent. |

Customised earpieces:

- | | |
|--|---|
| | ☐ Micro mould |
| | ☐ VarioTherm® Micro mould
® VarioTherm is a registered trademark of Dreve |

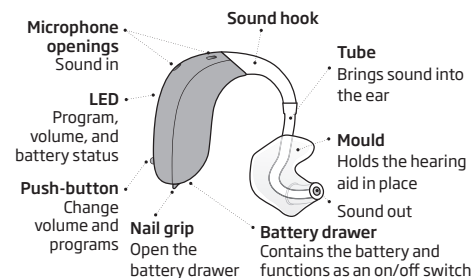
Dome sizes



Please see details for replacing the dome in chapter "Replace standard earpieces" in instruction for use Part 2.

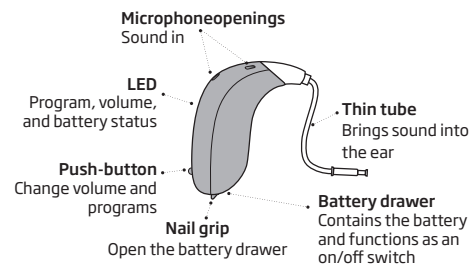
With sound hook and mould

What it is and does



With thin tube

What it is and does



Find Product Information

Information about your hearing aids, including the serial number, CE label and production date is located behind the push-button on your hearing aids. To open the push-button you need to use a suitably pointed tool.

Insert tool

Insert tool into hole at the bottom of the push-button.

Open push-button

Press the tool into the hole and pull back to open the button door. Ensure you hold the tool as illustrated to avoid damaging it.

Read information

Hold the instrument upside down to read the information.



Close push-button

Push the button back into place. You will hear a click when the push-button is closed correctly.



IMPORTANT NOTICE

Your hearing care professional can also provide you with the serial number marked on your hearing aids. Use an appropriate tool to open the push-button to avoid damaging your hearing aids.

Turn hearing aids ON/OFF

Using the battery drawer

The battery drawer is used to switch the hearing aid on and off. To save battery life, make sure your hearing aid is switched off when you are not wearing it. If you wish to return to the standard settings of the hearing aid, simply open and close the battery drawer (quick reset).

LED light

Three green blinks indicate that the hearing aid is turned on.

Turn ON

Close the battery drawer with the battery in place



Turn OFF

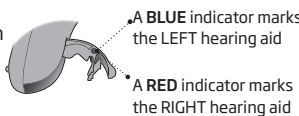
Open the battery drawer



For information regarding tones, see the Sound and LED light indicators section.

Identify left and right hearing aids

It is important to distinguish between the left and the right hearing aid, as they may be programmed differently. You can find left/right colour indicators on the hearing aid itself. Indicators can also be found on Micro moulds and moulds (optional).



Battery Performance

Battery performance varies depending on your individual use and hearing aid settings. Streaming sound from a TV, mobile phone or connectivity devices can influence this performance.

Low battery indication

Just before the battery runs out completely, you hear four descending tones. To extend battery performance, ensure you stop any audio streaming.

When the battery is running low, you hear three alternate beeps. This gives you approximately 15 minutes before the hearing aid runs out of battery. At this point, Bluetooth® connectivity is turned OFF.

Three alternate beeps = The battery is running low

Four descending beeps = The battery has run out

LED light

Continuous ORANGE blinks indicate low battery.

How to replace the battery (size 312)

1. Remove

Fully open the battery drawer. Remove the battery.



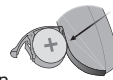
2. Uncover

Remove the sticky label from the + side of the new battery.

Tip: Wait 2 minutes so that the battery can draw air, to ensure optimal functioning.

3. Insert

Insert the new battery into the battery drawer. Insert it from above, NOT from the side. Make sure the + side is facing up.



4. Close

Close the battery drawer. The hearing aid will play a jingle through the earpiece. Hold the earpiece close to your ear to hear the jingle.



Put on the hearing aid with sound hook

Read the following page if you have a hearing aid with a sound hook and mould.

The mould is customised for you and fits your ear shape. The moulds are unique for the left or the right ear.

Step 1

Gently pull your ear outwards and press the mould in the direction of the ear canal, twisting it slightly.

Step 2

Place the hearing aid behind your ear.



Put on the hearing aid with thin tube

Read the following page if your hearing aid has a thin tube.

Step 1

Place the hearing aid behind your ear. The thin tube should only be used with an attached earpiece. Use only parts designed for your hearing aid.



Step 2

Hold the bend of the tube between your thumb and index finger. The earpiece should point towards the ear canal opening.



Step 3

Gently push the earpiece into your ear canal until the thin tube sits close to your head. If the thin tube has an ear grip, place it in the ear so it follows the contour of the ear.



Flight mode

When Flight mode is activated, Bluetooth® connectivity is turned OFF. However, your hearing aids are still turned ON and functioning. Be aware that pressing the push-button on one hearing aid, activates Flight mode on both hearing aids. For more information about sounds and lights, see the **Sound and LED light indicators** section.

LED light

The LED will flash green, orange, orange a few times. This confirms that flight mode is activated.



To activate and deactivate
Press the push-button for at least seven seconds. A jingle confirms your action. Opening and closing the battery drawer will also deactivate Flight mode.

IMPORTANT NOTICE

Be aware when the ambient temperature is 40 °C (104 °F), the surface of your hearing aid could reach a permissible temperature just below 43 °C (109 °F).

Mute your hearing aids

You can mute your hearing aids by using one of the following optional devices/app:

- Oticon Companion
- ConnectClip
- Remote Control 3.0

You can also mute your hearing aids by pressing the push-button for four seconds.

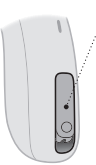
How to unmute your hearing aids

You can unmute your hearing aids by using one of the optional devices/app or by applying a short press to the upper or lower part of the push-button on the hearing aids.

Change program

Your hearing aid can have up to four different programs. These are programmed by your hearing care professional. You will hear one to four tones when you change program depending on the program.

See the Sound and LED indicators section.

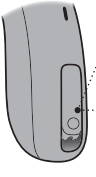


Press the push-button to switch between programs.

If you have two hearing aids, the RIGHT hearing aid switches one program forward, for example program 1 to 2, and the LEFT hearing aid switches one program backward, for example from program 4 to 3.

Change volume

The push-button allows you to adjust the volume. When you increase or decrease the volume, you will hear a click.



A short press on the RIGHT hearing aid increases the volume

A short press on the LEFT hearing aid decreases the volume



IMPORTANT NOTICE

Do not use the mute function as an OFF button, as the hearing aids are still using battery power in this mode.

Use your hearing aid with iPhone, iPad and iPod

Your hearing aids are Made for iPhone hearing aids and allow for direct streaming from your iPhone, iPad or iPod touch.* Oticon Companion can be used to control your hearing aids from your mobile device.* Additionally, your hearing aids offer hands-free communication with compatible iPhone and iPad devices.* For assistance in using your hearing aids with any of these products, contact your hearing care professional.

Use your hearing aid with Android devices

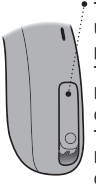
Your hearing aids support Audio Streaming for Hearing Aids (ASHA) and allow for direct streaming from selected Android™ devices.* Oticon Companion can be used to control your hearing aids from your mobile device.* For assistance in using your hearing aids with Android devices, contact your hearing care professional.

Pairing and compatibility

For instructions on how to pair your hearing aid with iPhone, iPad, iPod touch or Android devices, visit: www.oticon.global/pairing

Call handling

You can answer, reject or end phone calls with the push-button on your hearing aids. For this functionality, your hearing aids must be paired with a compatible iPhone*.



To accept
Use a short press on the push-button to accept a phone call. A short tone confirms your action.

To reject
Press and hold on the push-button to reject a phone call. Short, descending tones confirm your action.

To end
Press and hold on the push-button to end a phone call. Short, descending tones confirm your action.

Wireless accessories and other options

There are a range of accessories available as an enhancement to your wireless hearing aid. These enable you to hear and communicate better in everyday situations.

*For a list of compatible iPhone, iPad, iPod touch and Android devices, visit: www.oticon.global/compatibility

ConnectClip A device that can be used as remote microphone and hands-free headset when paired to your mobile phone.

TV Adapter 3.0 A device that streams sound from a TV or electronic audio device, to your hearing aids.

Remote Control 3.0 A device that lets you change program, adjust volume, or mute your hearing aids.

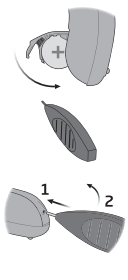
Oticon Companion An application that gives you wireless access to your hearing aids through a mobile device for control of functionality, and that allows an update of your hearing aids remotely. For iPhone, iPad, iPod touch and Android devices. Ensure that you only download Oticon Companion from the official app stores.

Phone Adapter 2.0 A device that when used together with hearing aids and ConnectClip, lets you communicate hands-free via a landline phone.

Telecoil Telecoil can help you hear better when using a phone with a built-in loop or when in buildings with teleloop systems such as theatres, places of worship, or lecture rooms. This symbol is shown wherever a teleloop has been installed.

EduMic A device that can be used as a remote microphone in classrooms, work environments, public places (using Telecoil), and other settings.

Tamper-resistant battery drawer (miniBTE T only) To keep the battery out of reach of infants, small children, and people with learning difficulties, a tamper-resistant battery drawer should be used.



Lock the battery drawer
Close the battery door completely and make sure it is locked.

Tool to unlock the battery drawer
Use this small tool provided by your hearing care professional.

Unlock the battery drawer
Insert the tip of the tool into the small hole at the back of the battery drawer.
1. Push in the tool fully and hold
2. Lift to open the drawer

IMPORTANT NOTICE

Avoid excessive force when opening the battery drawer in the locked position. Do not force the battery drawer beyond its fully opened position. Make sure to insert the battery correctly. Contact your hearing care professional if you suspect the tamper-resistant battery drawer's effectiveness and locking ability is reduced.

Sound and LED light indicators

Different sounds and LED lights indicate the hearing aid status. The different indicators are listed on the following pages. Your hearing care professional can set sound and LED light indicators to match your preferences.

*Only available when three-time repetition is selected

ON/OFF	Sound	LED light	LED light comments
ON	☐ jingle	☐	Shown once
Volume	Sound	LED light	
Start-up volume	☐ 2 beeps	☐	
Minimum/maximum volume	☐ 3 beeps	☐	
Volume up/down	☐ 1 beep	☐	Continuous or repeated three times
Mute		☐	

Accessories	☐ Sound	☐ LED light	LED light comments
Wireless programs ¹⁾	2 different tones		Continuous or repeated three times
Wireless programs ²⁾	2 different tones		
Flight mode	☐ Sound	☐ LED light	
Flight mode active	Short jingle		
Flight mode inactive	Short jingle		

Warnings	Sound	LED light	LED light comments
Low battery	☐ 3 alternate beeps	☐	Continuously blinking
Battery shut down	4 descending tones		
Microphone service check needed	8 beeps repeated 4 times	☐	Repeated four times

Long GREEN blink Short GREEN blink Long ORANGE blink Short ORANGE blink

1) Hearing aid microphone, TV Adapter
2) ConnectClip remote microphone
3) Only available when three-time repetition is selected

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Settings overview for your hearing aid			
Left		Right	
☐ Yes	☐ No	Change volume	☐ Yes ☐ No
☐ Yes	☐ No	Change program	☐ Yes ☐ No
☐ Yes	☐ No	Mute	☐ Yes ☐ No
☐ Yes	☐ No	Tinnitus SoundSupport	☐ Yes ☐ No
Volume control indicators			
☐ On	☐ Off	Beeps at min / max volume	☐ On ☐ Off
☐ On	☐ Off	Beeps when changing volume	☐ On ☐ Off
☐ On	☐ Off	Beeps at start-up volume	☐ On ☐ Off
Battery indicators			
☐ On	☐ Off	Low battery warning	☐ On ☐ Off

Tinnitus SoundSupport™: Limitation on use			
☐	No limitation on use		
☐	Pro-gram	Start-up volume (Tinnitus)	Max volume (Tinnitus)
☐	1	Max _____ hours per day	Max _____ hours per day
☐	2	Max _____ hours per day	Max _____ hours per day
☐	3	Max _____ hours per day	Max _____ hours per day
☐	4	Max _____ hours per day	Max _____ hours per day

Tinnitus SoundSupport settings overview for your hearing aid			
Left		Right	
☐ Yes	☐ No	Tinnitus SoundSupport	☐ Yes ☐ No

☐ **A) How to change Tinnitus SoundSupport volume in each ear separately**
To increase or decrease the volume (on one hearing aid only), use a short press on the upper or lower part of the push-button repeatedly until you reach your desired level.

☐ **B) How to change Tinnitus SoundSupport volume in both ears simultaneously**
You can use one hearing aid to increase/decrease the sound in both hearing aids. When changing the volume in one hearing aid, the volume on the other hearing aid follows. To increase volume, use a short press on the upper part of the push-button repeatedly. To decrease volume, use a short press on the lower part of the push-button repeatedly.