

Instructions for use Part 1

Oticon Sage
miniRITE R



Made for
iPhone | iPad | iPod

Works with
android

oticon

Model overview

This booklet is valid for the Oticon Sage family for the following hearing aid model:

FW 1.0

Oticon Sage miniRITE R
GTIN: (01) 05714464127238

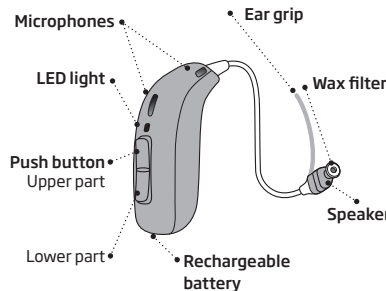
Introduction to this booklet

This booklet guides you on how to use and maintain your new hearing aids. Ensure you read this booklet carefully, including the Warnings section. This will help you get the most benefit from your hearing aids. Your hearing care professional has adjusted the hearing aid to meet your needs. If you have additional questions, contact your hearing care professional.

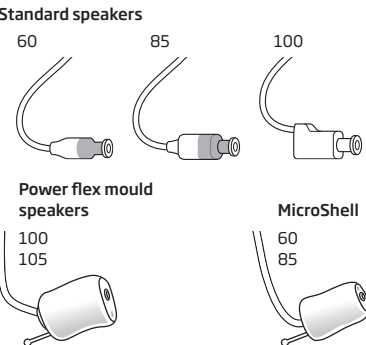
A hearing care professional* (hearing aid professional, audiologist, ENT (ear, nose and throat) doctor, and hearing aid dispenser) is a person who is appropriately educated and has proven competency in professionally assessing hearing, selecting, fitting, and delivering hearing instruments and rehabilitation care to persons with hearing loss. The education of the hearing care professional is in accordance with national or regional regulations.

* The job title may vary from country to country.

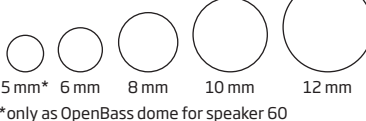
Your hearing aid, speaker, and earpiece



The hearing aid uses one of the following speakers:



Dome sizes



The speaker uses one of the following earpieces:

Standard earpieces

- ☐ OpenBass dome
- ☐ Bass dome, double vent
- ☐ Power dome
- ☐ Grip Tip

Available in small and large, left and right, with or without vent.

Customised earpieces

- ☐ Micro Mould
- ☐ LiteTip
- ☐ VarioTherm® micro mould
- ☐ VarioTherm® LiteTip

® VarioTherm is a registered trademark of Dreve

Note: For details on replacing the dome, see the Replace standard earpieces section in instruction for use Part 2.

Charging time

Ensure you fully charge your hearing aids before first use and charge them every night. That ensures you start your day with fully charged hearing aids.

If your hearing aid's battery is completely drained, the normal charging time is:

3 hours	1 hour	0.5 hour
Fully charged	50% charged	25 % charged

When the battery is fully charged, the charging process stops automatically.

Charging time may vary depending on the remaining capacity of the battery and between the left/right hearing aid.

For instructions on how to use your charger, see the charger's instructions for use.

Battery performance

The battery performance varies depending on your individual use and hearing aid settings. Streaming sound from a TV, mobile phone or connectivity devices can influence this performance.

If your rechargeable hearing aids do not perform for a full day, contact your hearing care professional.

If your hearing aids run out of battery, ensure you recharge them by placing them in the charger.

Be aware that restarting the hearing aids does not give you more usage time.

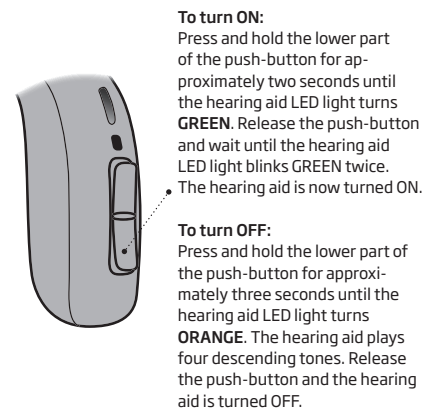
Turn hearing aids ON/OFF

Using the charger

Your hearing aids automatically turn ON when removed from the charger. The hearing aid LED light turns GREEN after a few seconds. Wait until the hearing aid LED light blinks GREEN twice, confirming that it is ready for use. Depending on your hearing aid settings, you may also hear a start-up jingle. Your hearing aid automatically turns OFF and starts charging when placed in the charger. The hearing aid LED light turns ORANGE.

Using the push-button

The hearing aids can be turned ON/OFF using the push-button.



For information regarding tones, see the Sound and LED light indicators section.

Low battery indication

Just before the battery runs out completely, you hear four descending tones. To extend battery performance, ensure you stop any audio streaming.

When the battery is running low, you hear three alternate beeps. At this point, you may continue to stream audio for approximately one hour.

Three alternate beeps

Three alternate beeps
= The battery is running low

Four descending beeps

Four descending beeps
= The battery has run out

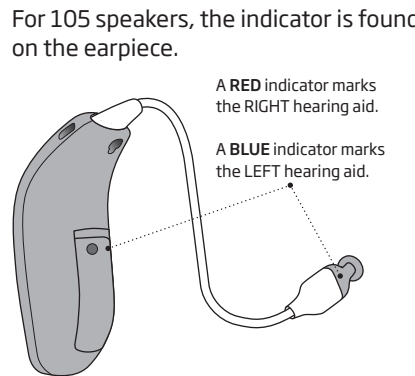
LED light

Continuous ORANGE blinks indicate low battery.

Identify left and right hearing aid

It is important to distinguish between the left and the right hearing aid, as they may be programmed differently. You can find left/right colour indicators on the hearing aid itself and on 60 and 85 speakers as shown.

Indicator markings (either L or R) can also be found on 100 speakers and customised earpieces.



Put on hearing aid

Step 1

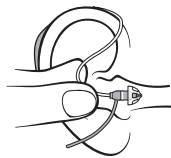
Place the hearing aid behind your ear. You should always use the speaker with an earpiece attached.



Ensure you only use parts designed for your hearing aid.

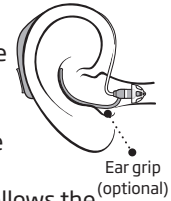
Step 2

Hold the bend of the speaker wire between your thumb and index finger. The earpiece should point towards the opening of the ear canal.



Step 3

Gently push the earpiece into your ear canal until the speaker wire sits close to your head. If the speaker has an ear grip, place it in the ear so it follows the contour of the ear.



Hearing aid storage

When you are not using your hearing aid, the charger is the best place to keep it.

To ensure the longest life of the rechargeable battery in the hearing aid do not expose to excessive heat. For example, do not leave the hearing aid in the sun in front of a window or in a car, even if the hearing aid is in the charger.

Long-term storage

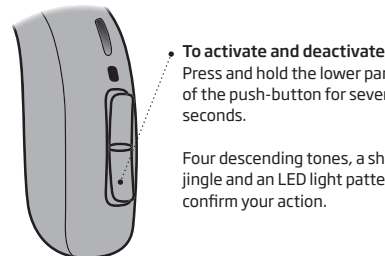
Before you put away or store the hearing aid for a prolonged period of time (more than 14 days), ensure you first fully charge the hearing aid, and then turn it OFF. This way the battery can be charged again.

Note

To protect the rechargeable battery, it is necessary that you fully charge the hearing aid every six months. If a stored hearing aid is not charged within a six month period, the rechargeable battery must be replaced.

Flight mode

When Flight mode is activated, Bluetooth connectivity is turned OFF. However, the hearing aid is still turned ON and functioning. Be aware that pressing the push-button on one hearing aid, activates Flight mode on both hearing aids. For more information about sounds and lights, see the Sound and LED light indicators section.

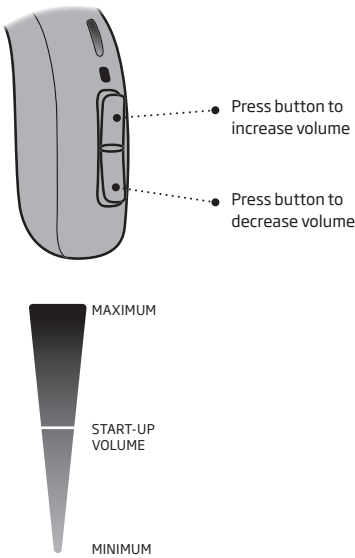


IMPORTANT NOTICE
Ensure that your charger is powered or that the charger's built-in battery is charged when the hearing aid is seated in the charging port. For more information, see your charger's instructions for use.

Change volume

The push-button lets you adjust the volume. When you increase or decrease the volume, you hear a beep.

For information regarding button press times, see the table General settings overview for your hearing aid, in the Your individual hearing aid settings section at the end of this booklet.

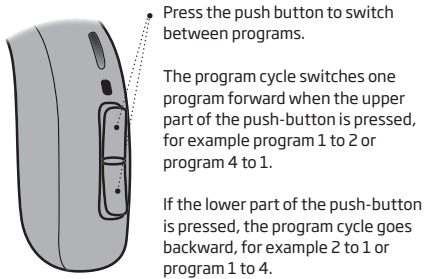


Change program

Your hearing aid can save up to four different programs configured by your hearing care professional. Depending on the program you choose (1,2,3 or 4), you hear one to four tones.

For information regarding tones, see the Sound and LED light indicators section.

For information regarding button press times see the table General settings overview for your hearing aid, in the Your individual hearing aid settings section at the end of this booklet.



Mute your hearing aids

You can mute your hearing aids by using one of the following optional devices/app:

Oticon Companion
ConnectClip
Remote Control 3.0

How to unmute your hearing aids

You can unmute your hearing aids by using one of the optional devices/app or by applying a short press to the upper or lower part of the push-button on the hearing aids.

Use your hearing aid with iPhone, iPad and iPod

Your hearing aids are Made for iPhone hearing aids and allow for direct streaming from your iPhone, iPad or iPod touch.* Oticon Companion can be used to control your hearing aids from your mobile device.* Additionally, your hearing aids offer hands-free communication with compatible iPhone and iPad devices.*

For assistance in using your hearing aids with any of these products, contact your hearing care professional.

Use your hearing aid with Android devices

Your hearing aids support Audio Streaming for Hearing Aids (ASHA) and allow for direct streaming from selected Android™ devices.* Oticon Companion can be used to control your hearing aids from your mobile device.*

For assistance in using your hearing aids with Android devices, contact your hearing care professional.

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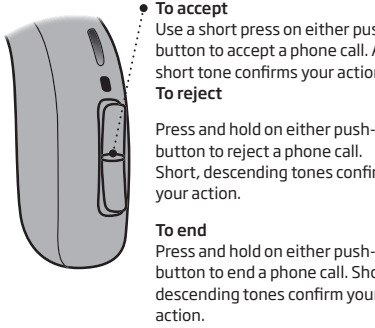
Pairing and compatibility

For instructions on how to pair your hearing aid with iPhone, iPad, iPod touch or Android devices, visit: www.oticon.global/pairing

*For a list of compatible iPhone, iPad, iPod touch and Android devices, visit: www.oticon.global/compatibility

Call handling

You can answer, reject or end phone calls with the push-buttons on your hearing aids. For this functionality, your hearing aids must be paired with a compatible iPhone*.



* For a list of compatible iPhones, visit: www.oticon.global/compatibility

Wireless accessories and other options

There are a range of accessories available as an enhancement to your wireless hearing aid. These enable you to hear and communicate better in everyday situations.

ConnectClip

A device that can be used as remote microphone and hands-free headset when paired to your mobile phone.

TV Adapter 3.0

A device that streams sound from a TV or electronic audio device, to your hearing aids.

Remote Control 3.0

A device that lets you change program, adjust volume, or mute your hearing aids.

Oticon Companion

An application that gives you wireless access to your hearing aids through a mobile device for control of functionality, and that allows an update of your hearing aids remotely. For iPhone, iPad, iPod touch and Android devices. Ensure that you only download Oticon Companion from the official app stores.

Phone Adapter 2.0

A device that when used together with hearing aids and ConnectClip, lets you communicate hands-free via a landline phone.

Telecoil

Telecoil can help you hear better when using a phone with a built-in loop or when in buildings with teleloop systems such as theatres, places of worship, or lecture rooms. This symbol is shown wherever a teleloop has been installed.



EduMic

A device that can be used as a remote microphone in classrooms, work environments, public places (using Telecoil), and other settings.

Sound and LED light indicators

Different sounds and LED lights indicate the hearing aid status.

The different indicators are listed on the following pages. For light indicators on your charger, see the charger's instructions for use.

Your hearing care professional can set sound and LED light indicators to match your preferences.

Program	Sound	LED light*	When to use
1	1 tone	●	
2	2 tones	● ●	
3	3 tones	● ● ●	
4	4 tones	● ● ● ●	

IMPORTANT NOTICE
Do not use the mute function as an OFF button, as the hearing aid is still using battery power in this mode.

ON/OFF	Sound	LED light	LED light comments
ON	☐ Jingle	☐ ● ● ●	Shown once
OFF	☐ 4 descending tones	☐ ● ● ● ●	
Volume	Sound	LED light	
Start-up volume	☐ 2 beeps	☐ ● ●	
Minimum/maximum volume	☐ 3 beeps	☐ ● ● ●	Continuous or repeated three times
Volume up/down	☐ 1 beep	☐ ●	
Mute		☐ ● ● ●	

Accessories	Sound	LED light	LED light comments
TV Adapter 3.0	2 different tones	● ●	Continuous or repeated three times
ConnectClip	2 different tones	● ●	
Flight mode	Sound	LED light	
Flight mode activated	4 descending tones + short jingle	● ● ● ● ●	
Flight mode deactivated	4 descending tones + short jingle	● ● ● ● ● *	

Warnings	Sound	LED light	LED light comments
Low battery	☐ 3 alternate beeps	☐ ● ● ● ● ● ● ● ●	Continuously blinking
Battery shut down	4 descending tones		
Microphone service check needed	8 beeps repeated 4 times	☐ ● ● ● ● ● ● ● ●	Repeated four times
The hearing aid LED light does not turn ON when the hearing aid is placed in the charger		Turned OFF	See the Troubleshooting section
The hearing aid LED light blinks ORANGE when the hearing aid is placed in the charger		● ● ●	Continuously blinking. See the Troubleshooting section.
The hearing aid LED light blinks GREEN when the hearing aid is placed in the charger		●	Continuously blinking. See the Troubleshooting section.

● Long GREEN blink ● Short GREEN blink ● Long ORANGE blink ● Short ORANGE blink

*Only available when three-time repetition is selected

Your individual hearing aid settings

To be filled out by your hearing care professional.

General settings overview for your hearing aid					
Left			Right		
☐ Yes	☐ No	Change volume	☐ Yes	☐ No	
☐ Yes	☐ No	Change program	☐ Yes	☐ No	
☐ Short press			☐ Short press		
☐ Long press			☐ Long press		
Volume control indicators					
☐ ON	☐ OFF	Beeps at min/max volume	☐ ON	☐ OFF	
☐ ON	☐ OFF	Beeps when changing volume	☐ ON	☐ OFF	
☐ ON	☐ OFF	Beeps at start-up volume	☐ ON	☐ OFF	
Battery indicators					
☐ ON	☐ OFF	Low battery warning	☐ ON	☐ OFF	

To be filled out by your hearing care professional.

Tinnitus SoundSupport: Limitation on use				
☐	No limitation on use			
	Program	Start-up volume (Tinnitus)	Max volume (Tinnitus)	
☐	1	Max _____ hours per day	Max _____ hours per day	
☐	2	Max _____ hours per day	Max _____ hours per day	
☐	3	Max _____ hours per day	Max _____ hours per day	
☐	4	Max _____ hours per day	Max _____ hours per day	

Tinnitus SoundSupport settings overview for your hearing aid				
Left			Right	
☐ Yes	☐ No	Tinnitus SoundSupport	☐ Yes	☐ No

☐ **A) How to change Tinnitus SoundSupport volume in each ear separately**
To increase or decrease the volume (on one hearing aid only), use a short press on the upper or lower part of the push-button repeatedly until you reach your desired level.

☐ **B) How to change Tinnitus SoundSupport volume in both ears simultaneously**
You can use one hearing aid to increase/decrease the sound in both hearing aids. When changing the volume in one hearing aid, the volume on the other hearing aid follows.
To increase volume, use a short press on the upper part of the push-button repeatedly.
To decrease volume, use a short press on the lower part of the push-button repeatedly.



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