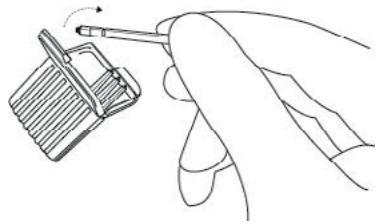


Quick guide

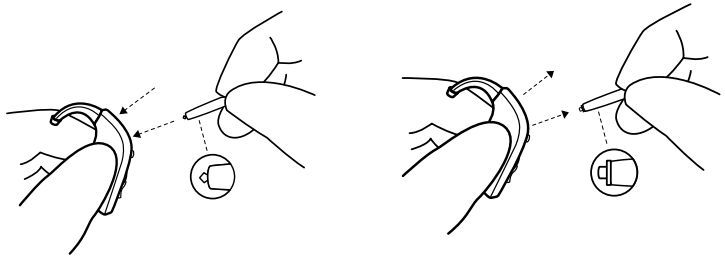
ReSound Nexia
77 Rechargeable BTE

Changing the microphone filter

1. Open the filter case and take out one of the tools. Each tool has a small hook (removal tip) in one end and a new microphone filter in the other.

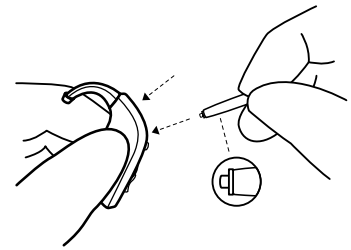


2. Insert the removal tip into the used microphone filter and then pull the tool straight out. It is important to pull it straight and not on an angle.

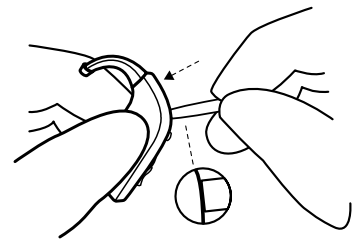


NOTE: Pressing on the new microphone filter with the flat side of the filter tool can ensure that the filter is correctly in place.

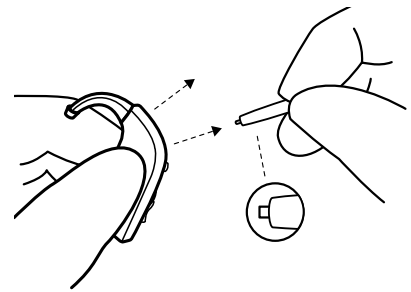
3. Insert the other end of the tool (the end with the replacement filter) into the microphone opening.



4. Gently press the replacement filter straight into the microphone opening until the outer ring is flush with the back of the hearing aid.



5. Pull the tool straight out – your new microphone filter should remain in place.



Beep/tone indicators

BEEP/TONE	INDICATION	ACTION REQUIRED
Ding, ding, ding, dong	Low battery	Charge battery
Ding (5 or 10)	Hearing aid is starting up	After dings cease, hearing aid is turned on
Ding-ding, ding-ding, etc.	Hearing aid is in flight mode	Use in flight mode if desired, or turn the hearing aids off and then on
Ripple tone	Hearing aid is in streaming mode	Use with wireless accessory or press the push button to exit streaming mode

Troubleshooting

SYMPTOM	CAUSE	POSSIBLE REMEDY
Feedback “whistling”	Is your earmold inserted correctly in the ear?	Re-insert it.
	Is the volume very loud?	If you have increased the volume, try reducing it.
	Are you holding an object (e.g. a hat or a phone) close to a hearing aid?	Move your hand away to create more space between the hearing aid and the object.
	Is your ear full of wax?	Visit your hearing care professional or physician to have your ears checked for wax. Some people experience more wax after being fitted with hearing aids.
No sound	Is the hearing aid turned off?	Turn it on.
	Is the hearing aid in telecoil mode?	Switch to the microphone program.
	Is the hearing aid charged?	Place the hearing aid in the charger for charging.
	Is the plastic tube or earmold clogged or broken?	Consult your hearing care professional.
	Is your ear full of wax?	Visit your physician.
Sound is distorted or weak	Is the plastic tube or earmold clogged or broken?	Consult your hearing care professional.
	Did your hearing aid get moist?	Use a desiccant (drying kit).
Battery drains very quickly	Did you leave your hearing aid turned on for long periods of time?	Always place your hearing aids in the charger for recharging when you are not using them, e.g. during the night, or switch them off.
	Is the hearing aid old?	Visit your hearing care professional.
Hearing aid is not charging	Does the hearing aid sit correctly in the charger?	Reinsert the hearing aid in the charger.
	Is the hearing aid charger plugged into a power source?	Plug the charger into a power source.
Still having an unresolved issue?		Consult your hearing care professional

My hearing aid information

Product: ReSound Nexia

Model: NX77-DWC

Serial number (**R**):

_____

Serial number (**L**):

_____

Battery size: Lithium-ion

Programs:

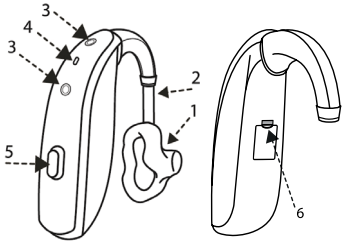
(if set up by your hearing care professional)

PROGRAM	WHEN TO USE	BEEPS
1		1
2		2
3		3
4		4

Get to know your hearing aid

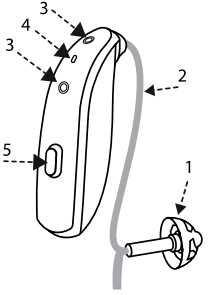
BTE models with hook

1. Earmold
2. Tube
3. Microphone inlets
4. LED green indicator light
5. Push button
6. Left/Right identification
   Left = blue. Right = red.



BTE Thin tube model

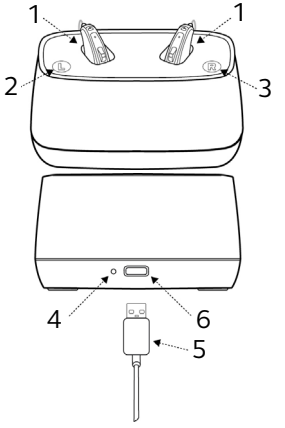
1. Dome*
2. Thin tube
3. Microphone inlets
4. LED green indicator light
5. Push button
6. See previous page.
   (Left/Right identification)



*Open dome is shown - yours may look different.

Desktop Hearing aid charger

1. Hearing aid charging bay
2. Left indicator (blue)
3. Right indicator (red)
4. Power ON - LED light
5. Charging cable
6. Charging cable port (USB-C)

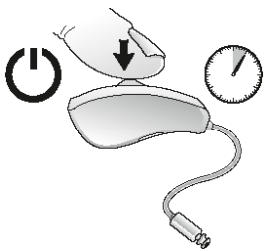


View ReSound hearing aid tutorial videos at youtube.com/resoundus.

What you need to know

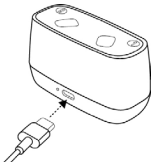
Getting started: On/Off function

Your hearing aids are automatically turned on when they are removed from the hearing aid charger.
They can also be turned on and off manually by pressing the push button for 5 seconds.



How to charge your hearing aids

- Plug the power adapter into a power outlet and connect the charging cable to the hearing aid charger.



- Place both hearing aids in the charging bays. The right side is marked with a red dot and the left side is marked by a blue dot.
- The LED on the hearing aids slowly pulsates when charging and will stay solid when fully charged.





When charging
Pulsating



When fully charged
On-until removed

Flight mode:

Some airlines prohibit the use of wireless hearing aids (RF transmitters) onboard.

To use Flight mode, make sure this is activated by your hearing care professional.

Follow these steps to turn on Flight mode:

1. Turn the hearing aid off.
2. Press the push button for 9 seconds.
3. The hearing aid responds with four times double flashes and double-dings for ten seconds.

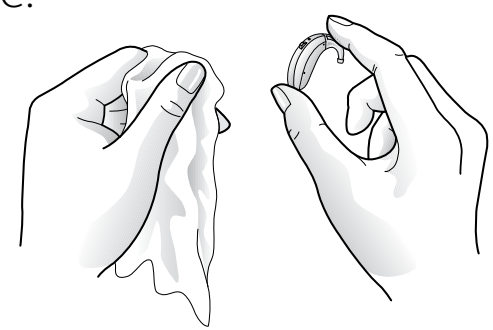
To deactivate Flight mode:

1. Turn the hearing aids off and then on.

Regular care & maintenance

Daily: Clean your hearing aid.

Keep your hearing aids dry. Clean the hearing aids using a soft cloth or tissue.



Weekly: Clean the thin tubes and domes/earmold.

1. Remove thin tubes from hearing instruments before cleaning by unscrewing them counter clockwise.
2. Wipe down thin tubes and domes with a soft cloth.
3. In order to clear the thin tube of moisture and debris, push the black cleaning rod through the thin tube, beginning at the end opposite the dome.

As needed: Change dome (if applicable)

ReSound standard domes

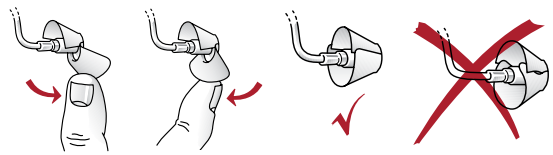
1. Push the new dome on to the thin tube.
2. Make sure that the new dome is properly and securely maintained.



ReSound tulip domes

Tulip domes consist of two “petals”. It is important that the largest petal is the outermost petal. To ensure this:

1. Push the largest petal away from the thin tube using a finger. This bends the petal forward.
2. Then push the largest “petal” back, and it will be placed on top of the smaller petal.



For more information

Refer to the user guide included in your hearing aid box.

Your hearing care professional can be reached at:

_____

_____

_____

_____

View ReSound hearing aid tutorial videos at youtube.com/resoundus.

Manufacturer according to FDA:

GN ReSound North America
5005 Dean Lakes Blvd.
Shakopee, MN 55379
USA
1.888.735.4327
resound.com

ReSound Government Services
5005 Dean Lakes Blvd.
Shakopee, MN 55379
USA
1.800.392.9932
www.resound.com/veterans

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