ReSound GN



Quick guide

ReSound Nexia
88 Rechargeable BTE

My hearing aid information

Product: ReSound Nexia

Model: NX88-DWC/NX88-DWHC

Serial number (**R**):

_____

Serial number (**L**):

_____

Battery size: Lithium-ion

Programs:

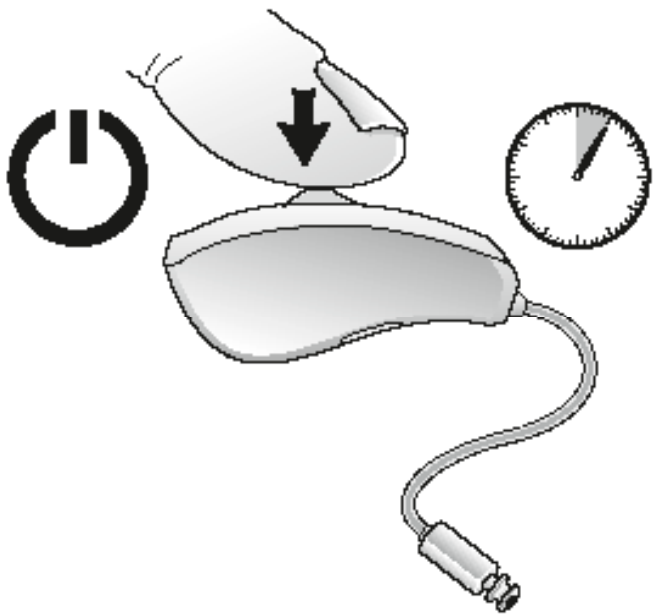
(if set up by your hearing care professional)

PROGRAM	WHEN TO USE	BEEPS
1		1
2		2
3		3
4		4

What you need to know

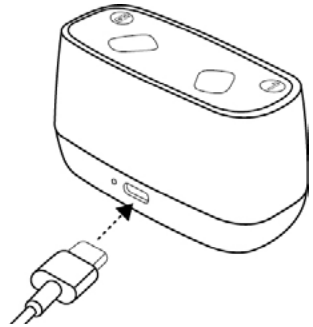
Getting started: On/Off function

Your hearing aids are automatically turned on when they are removed from the hearing aid charger. They can also be turned on and off manually by pressing the push button for 5 seconds.



How to charge your hearing aids

- Plug the power adaptor into a power outlet and connect the charging cable to the hearing aid charger.



- Place both hearing aids in the charging bays. The right side is marked with a red dot and the left side is marked by a blue dot.
- The LED on the hearing aids slowly pulsates when charging and will stay solid when fully charged.





When charging
Pulsating



When fully charged
On-until removed

Flight mode:

Some airlines prohibit the use of wireless hearing aids (RF transmitters) onboard.

To use Flight mode, make sure this is activated by your hearing care professional.

Follow these steps to turn on Flight mode:

1. Turn the hearing aid off.
2. Press the push button for 9 seconds.
3. The hearing aid responds with four times double flashes and double-dings for ten seconds.

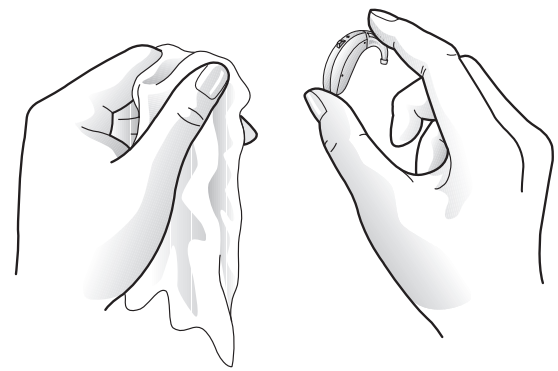
To deactivate Flight mode:

1. Turn the hearing aids off and then on.

Regular care & maintenance

Daily: Clean your hearing aid.

Keep your hearing aids dry. Clean the hearing aids using a soft cloth or tissue.



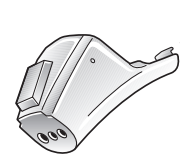
Weekly: Clean tubes and earmold.

1. Remove earmolds and tubing from hearing instruments before cleaning.
2. Clean earmold using mild soap, remove any residue.
3. After cleaning, dry earmolds thoroughly, remove any residual water and debris from the tubing utilizing an air bulb and wire loop.

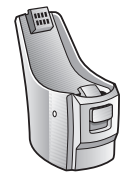
Connecting/disconnecting direct audio boot or integrated FM

Connecting audio boot and integrated FM

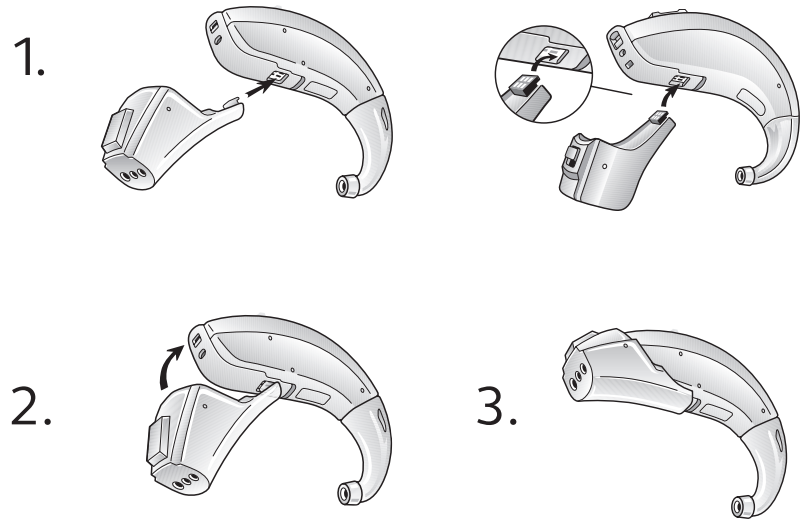
1. Align the tip of the audio boot or integrated FM boot with designated groove.
2. Once in place, move the boot in the direction of the battery door.
3. Gently click the boot onto the hearing instrument.



Direct Audio

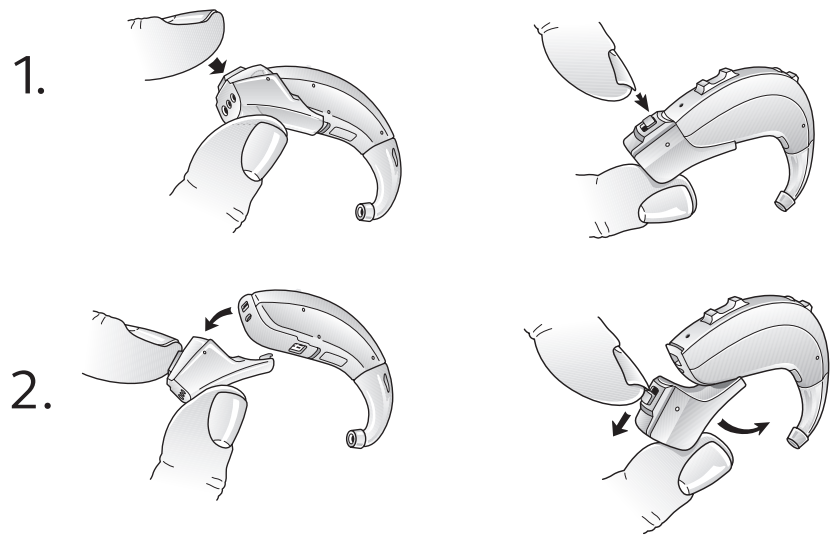


Integrated FM



Disconnecting audio boot and integrated FM

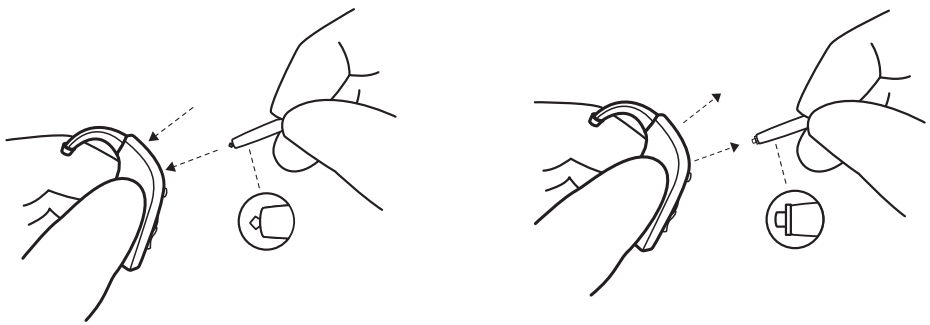
1. Press and hold the button on the front side of the audio boot. For an FM boot, slide the latch downward with your finger nail.
2. Gently remove the boot from the hearing instrument.



Changing the microphone filter

1. Open the filter case and take out one of the tools. Each tool has small hook in one end and a new wax filter in the other. Insert the removal tip into the used wax filter and then pull the tool straight out. It is important to pull it straight and not on an angle.

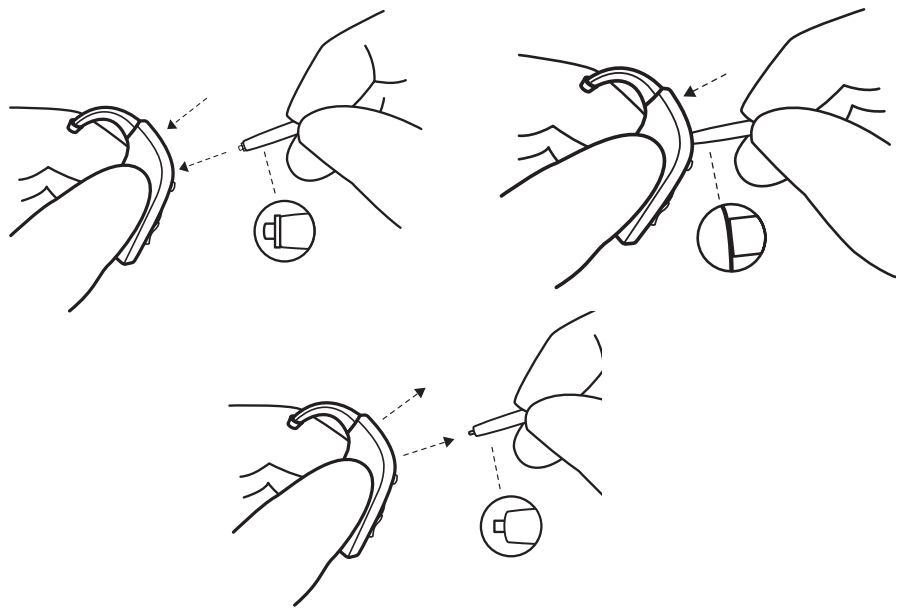
2. Insert the removal tip into the used microphone filter and then pull the tool straight out. It is important to pull it straight and not on an angle.



3. Insert the other end of the tool (the end with the replacement filter) into the microphone opening.

4. Gently press the replacement filter straight into the microphone opening until the outer ring is flush with the back of the hearing aid.

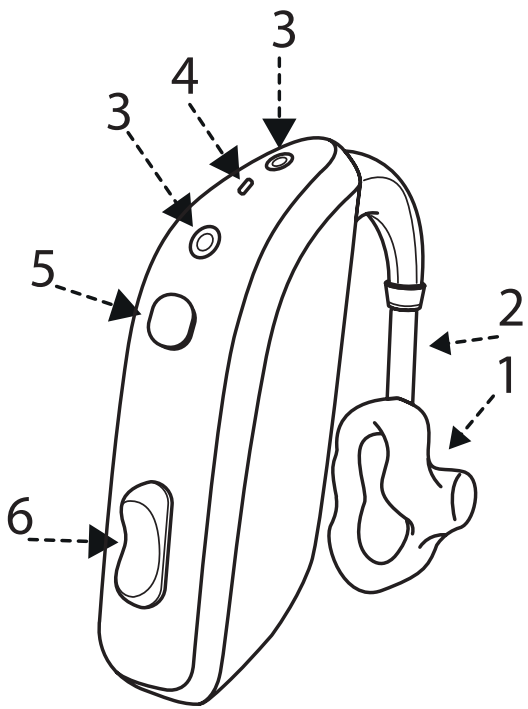
5. Pull the tool straight out – your new microphone filter should remain in place.

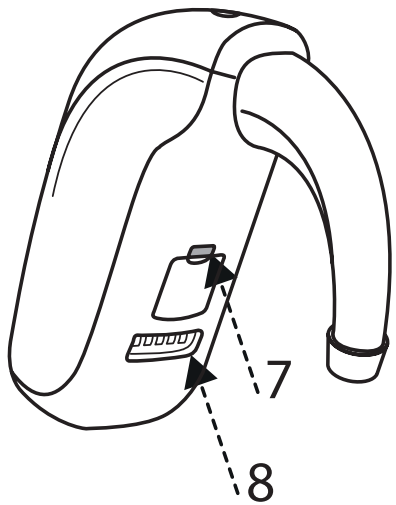


Get to know your hearing aid

BTE models with hook

1. Earmold
2. Tube
3. Microphone inlets
4. LED green indicator light
5. Program button
6. Volume control
7. Left/Right indication
   Left = blue. Right = red.
8. DAI (Direct Audio input)
   connector



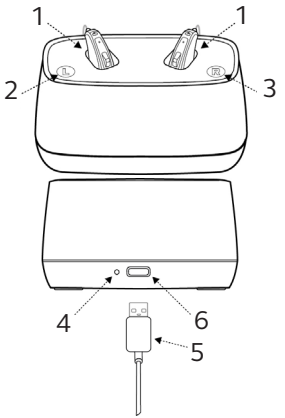


NOTE: Use only original consumables from ReSound, e.g. tubes.

View ReSound's hearing aid tutorial videos at youtube.com/resoundus.

Desktop Hearing aid charger

1. Hearing aid charging bay
2. Left indicator (blue)
3. Right indicator (red)
4. Power ON - LED light
5. Charging cable
6. Charging cable port (USB-C)



Beep/tone indicators

BEEP/TONE	INDICATION	ACTION REQUIRED
Ding, ding, ding, dong	Low battery	Charge battery
Ding (5 or 10)	Hearing aid is starting up	After dings cease, hearing aid is turned on
Ding-ding, ding-ding, etc.	Hearing aid is in flight mode	Use in flight mode if desired, or turn the hearing aids off and then on
Ripple tone	Hearing aid is in streaming mode	Use with wireless accessory or press the push button to exit streaming mode

Troubleshooting

SYMPTOM	CAUSE	POSSIBLE REMEDY
Feedback “whistling”	Is your earmold inserted correctly in the ear? Is the volume very loud? Are you holding an object (e.g. a hat or a phone) close to a hearing aid? Is your ear full of wax?	Re-insert it. If you have increased the volume, try reducing it. Move your hand away to create more space between the hearing aid and the object. Visit your hearing care professional or physician to have your ears checked for wax. Some people experience more wax after being fitted with hearing aids.

SYMPTOM	CAUSE	POSSIBLE REMEDY
No sound	Is the hearing aid turned off? Is the hearing aid in telecoil mode? Is the hearing aid charged? Is the plastic tube or earmould clogged or broken? Is your ear full of wax?	Turn it on. Switch to the microphone program. Place the hearing aid in the charger for charging. Consult your hearing care professional. Visit your physician.
Sound is distorted or weak	Is the plastic tube or earmould clogged or broken? Did your hearing aid get moist?	Consult your hearing care professional. Use a desiccant (drying kit).
Battery drains very quickly	Did you leave your hearing aid turned on for long periods of time? Is the hearing aid old?	Always place your hearing aids in the charger for recharging when you are not using them, e.g. during the night, or switch them off. Visit your hearing care professional
Hearing aid is not charging	Does the hearing aid sit correctly in the charger? Is the hearing aid charger plugged into a power source?	Reinsert the hearing aid in the charger. Plug the charger into a power source.
Still having an unresolved issue?		Consult your hearing care professional.

If there are any other problems not mentioned in this guide, please contact ReSound or your hearing care professional.

For more information

Refer to the user guide included in your hearing aid box.

Your hearing care professional can be reached at:

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_____

_____

_____

View ReSound hearing aid tutorial videos at youtube.com/resoundus.

Manufacturer according to FDA:

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