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ReSound GN
Caring for your
rechargeable hearing aids
GN Bringing People Closer

ReSound Chargers

Rechargeable ReSound hearing aids offer stylish, easy to use and reliable chargers.

Premium Charger

Portable power bank for up to three days of on-the-go charging without needing a power outlet. Compatible with RIE models only.



Standard Charger

Timeless carry-case style with a lid and a removable cable to plug into a power outlet. Compatible with RIE models only.



Desktop Charger

Place this design in a favorite spot at home, with a cable to plug into a power outlet. Compatible with RIE and BTE models.



Custom Charger

Charger made just for you. Inserts are custom made to your individual hearing aids for easy and seamless charging.



HOW TO CHARGE YOUR HEARING AIDS

1. Make sure the hearing aids are dry and clean before putting them in the charging case.

   Premium Charger

   When inserted into the charging case correctly, five LED lights on the front of the charger will indicate the current battery level of the hearings aids. The LED on the hearing aids will slowly pulsate throughout charging. When fully charged, the LED will be solid green until removed from the charger.

   Standard & Desktop Chargers

   When inserted into the charger correctly, the LED on the hearing aids will slowly pulsate throughout charging. When fully charged, the LED will be solid green until removed from the charger.

   Custom Charger

   When inserted into the charger correctly and the charger lid is closed, the LED lights on the front of the charger will slowly pulsate throughout charging. When fully charged, the LED lights will be solid green until removed from the charger. Each hearing aid has its own LED indicator on the charger.

2. The hearing aids are automatically powered on when removed from the charger.

HOW TO CHARGE THE PREMIUM CHARGER

The Premium Charger offers a built-in lithium-ion battery for portable charging. To charge, plug the supplied power adapter into a power outlet and connect the charging cable to the back of the charger.

CHARGING CONSIDERATIONS

- It is recommended to charge your hearing aids every night and it is safe to leave the charger connected during that time. The batteries in both the hearing aids and charger cannot be overcharged.
- Charging should take place between 10 °C (50 °F) and 40 °C (104 °F). Your hearing aids may not charge outside of this range, however, they can be worn outside of these limits. Keep your charger out of direct sunlight or very warm temperatures while charging your hearing aids, just as you would with your mobile phone or other rechargeable devices.
- If your hearing aids are in the charger for more than 24 hours, the charger will go into standby mode and the hearing aids will power off.
- If the Premium Charger runs out of power during the charging process, the hearing aids will power off to preserve battery. When you remove the hearing aids from the Premium Charger, they will not power on automatically. To power on manually, press the push button for 5 seconds.
- The hearing aids will charge whether the charger is open or closed. To charge custom hearing aids, the lid must be closed.



Care and maintenance

Maintaining your hearing aids through daily cleanings and regular service visits is important. Proper care helps retain optimum hearing conditions, extends the life of your hearing aids and ensures good hygiene.

Tips:

- Have your hearing care professional show you how to properly clean your hearing aids.
- Purchase hearing aid cleaning tools through your hearing care professional.
- Hold the hearing aid over a soft surface, in case it is dropped during cleaning.
- Never use water, alcohol or cleaning solvents on your rechargeable hearing aids.



DAILY

- Remove your hearing aids when applying cosmetics, perfume, aftershave, hair spray and suntan lotion as they may get into the hearing aid and cause damage.
- Clean your hearing aids using a soft cloth, tissue or proper cleaning tools to remove earwax, dust or moisture.
- Store your hearing aids in the charger, away from direct sunlight when not in use.

REGULARLY

- For RIEs, use a damp cloth to clean the receiver tube and receiver dome.
- Remove dust or debris from the charging case inserts and receiver bay with clean cotton bud. Clean the outside surface with a soft cloth.
- Clean the Custom Charger by removing the custom inserts for thorough cleaning with warm water on a clean cloth. Ensure the inserts are completely dry before placing back into the charger. The inserts are uniquely shaped to ensure a correct fit in the charger. Gently press down until insert clicks into place.
- Contact your hearing care professional for replacement components when they become stiff, brittle or discolored.

CARE AND MAINTENANCE CONSIDERATIONS

- If immersed in water, your hearing aids should be removed immediately. Dry them with a clean towel and place them in a dry place. Do not place the hearing aids in the charger when wet.
- Hearing aids should be professionally cleaned regularly as recommended by your hearing care professional to improve the life of your hearing aids.
- If necessary to use heat dryers to dry your hearing aids, please ensure that your hearing aids are cooled off to room temperature prior to drying. The temperature of a dryer should not exceed 40 °C (104 °F) at any time during the drying cycle. Exposure to 40 °C (104 °F) temperatures and above can shorten the life and degrade the lithium-ion battery.



At ReSound, we believe life is best when it's a natural, effortless flow, and we take to heart anything that holds you back. We have devoted the past 150 years to making life sound better, connecting people worldwide to a life without limitations.

Learn more at **resound.com**.

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