ReSound GN



Quick guide

ReSound ENZO Q 98

My hearing aid information

Product: ReSound ENZO Q

Model: 98

Serial number (**R**):

_____

Serial number (**L**):

_____

Battery size: 675

Program button (A):

ACTION	RESULT
SHORT push	Program change
LONG push	Activate streaming (if enabled by professional)

Volume control (C):

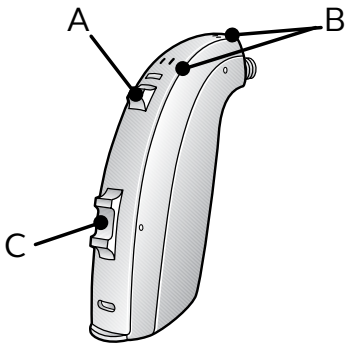
ACTION	RESULT
Press UP	Volume increases
Press DOWN	Volume decreases
Long Press DOWN	Minimum volume OR Stand-by mode (if enabled by professional)

Programs:
(if set up by your hearing care professional)

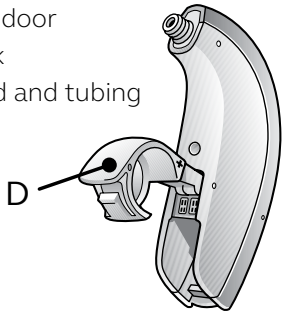
PROGRAM	WHEN TO USE	BEEPS
1		1
2		2
3		3
4		4

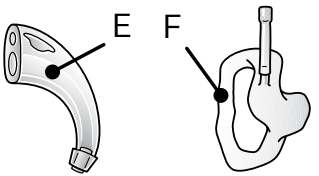
Get to know your hearing aid

A. Program button
B. Microphones
C. Volume control



D. Battery door
E. Earhook
F. Earmold and tubing





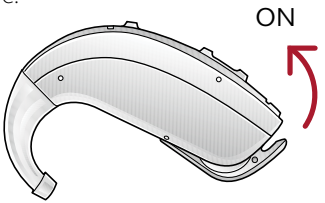
Traditional fitting (earmold and tube)

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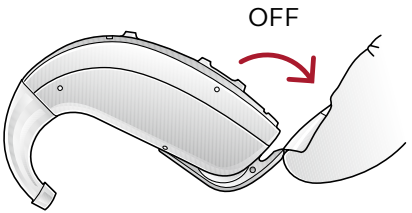
What you need to know

Getting Started: On/Off function

ON: Insert battery & completely close battery door (D). Program 1 will be active.

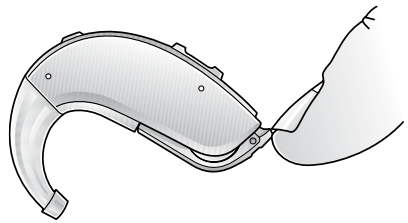


OFF: Open the battery door (D). Use fingertip to pull it all the way.

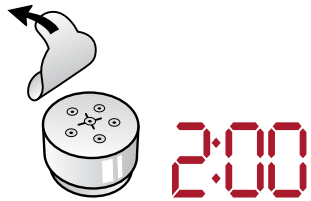


Inserting/Replacing the battery:

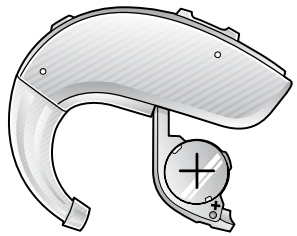
1. Open the battery door (D) completely by using your fingertip.



2. Remove protective sticker from battery and wait two minutes before inserting the battery into the hearing aid to allow full activation of the battery.



3. Insert the new battery with the positive side (flat side) in the correct position, as shown.



4. Gently close the battery door. If it doesn't close easily, check to see if the battery is upside down.

Flight mode:

Some airlines prohibit the use of wireless hearing aids (RF transmitters) onboard. If required by your airline, enable flight mode:

Disable wireless operation by opening and closing the battery door (D) three times within ten seconds (open-close, open-close, open-close). Your instruments will now be in flight mode.

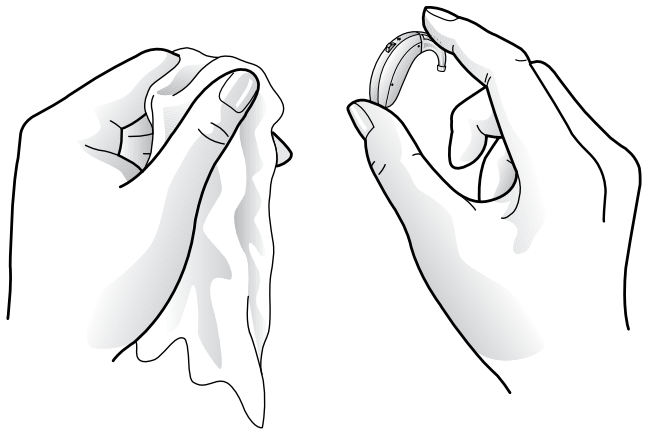
The hearing aids must function in flight mode for ten seconds before wireless operation can be re-enabled.

To re-enable wireless operation, open and close the battery door one time and wait thirty seconds before opening the battery door again to avoid accidentally entering flight mode again.

Regular care & maintenance

Daily: Clean your hearing aid.

Keep your hearing aids dry. Clean the hearing aids using a soft cloth or tissue.

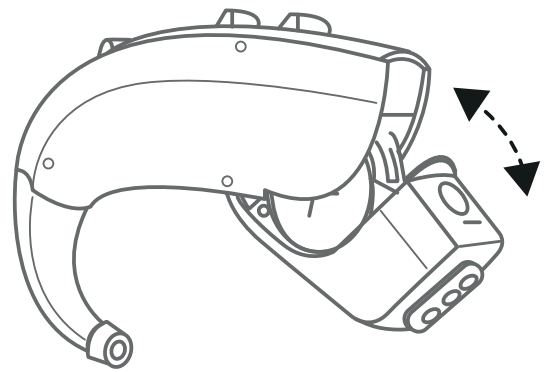


Weekly: Clean tubes and earmold (H).

1. Remove earmolds and tubing from hearing aid prior to cleaning.
2. Clean earmold using mild soap, remove any residue.
3. After cleaning, dry earmolds thoroughly, remove any residual water and debris from the tubing utilizing an air bulb and wire loop.

Connecting/disconnecting direct audio boot or Integrated FM

Your hearing care professional can replace the standard battery door with an integrated DAI battery door.



Beep/tone indicators

BEEP/TONE	INDICATION	ACTION REQUIRED
Ding, ding, ding, dong	Low battery	Change battery
Ding (5 or 10)	Hearing aid is starting up	After dings cease, hearing aid is turned on
Ding-ding, ding-ding, etc.	Hearing aid is in flight mode	Use in flight mode if desired, or open-close battery door to exit flight mode
Ripple tone	Hearing aid is in streaming mode	Use with wireless accessory or press multi-function button to exit streaming mode

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Troubleshooting

SYMPTOM	CAUSE	POSSIBLE REMEDY
No sound	Battery door not closed	Turn on by closing the battery door (D)
	Dead battery	Replace battery
	Battery door will not close	Insert battery properly
	Blocked earmold or tube	Clean earmold or tube (H)
Not loud enough	Blocked earmold	Clean earmold (H)
	Change in hearing, volume too low	Consult your hearing care professional
	Excessive ear wax	Consult your hearing care professional
Excessive whistling/feedback	Incorrect earmold placement	Re-insert earmold carefully
	Excessive ear wax	Clean guard/consult your hearing care professional
	If none of the above	Consult your hearing care professional
Wireless does not work	Device may be in flight mode	Open and close the battery door (D) once. Wireless operation will reactivate ten seconds later.

If there are any other problems not mentioned in this guide, please contact ReSound or your hearing care professional.

For more information

Refer to the user guide included in your hearing aid box.

Your hearing care professional can be reached at:

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_____

_____

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Manufacturer according to FDA:

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