Made for iPhone | iPad

Works with Android

ReSound GN



Get connected

ReSound Smart 3D™ App pairing guide

Enhance your hearing experience

Thank you for choosing ReSound hearing aids. Using the ReSound Smart 3D app on your smartphone or mobile device can enhance your hearing experience. Enjoy the ability to easily adjust volume and program settings for instant hearing clarity and comfort - especially in noisy situations. Download today to get started!

Check if your mobile device is compatible at: resound.com/compatibility.

Download in the App Store or on Google Play.

ReSound Smart 3D™

Download on the App Store

GET IT ON Google Play

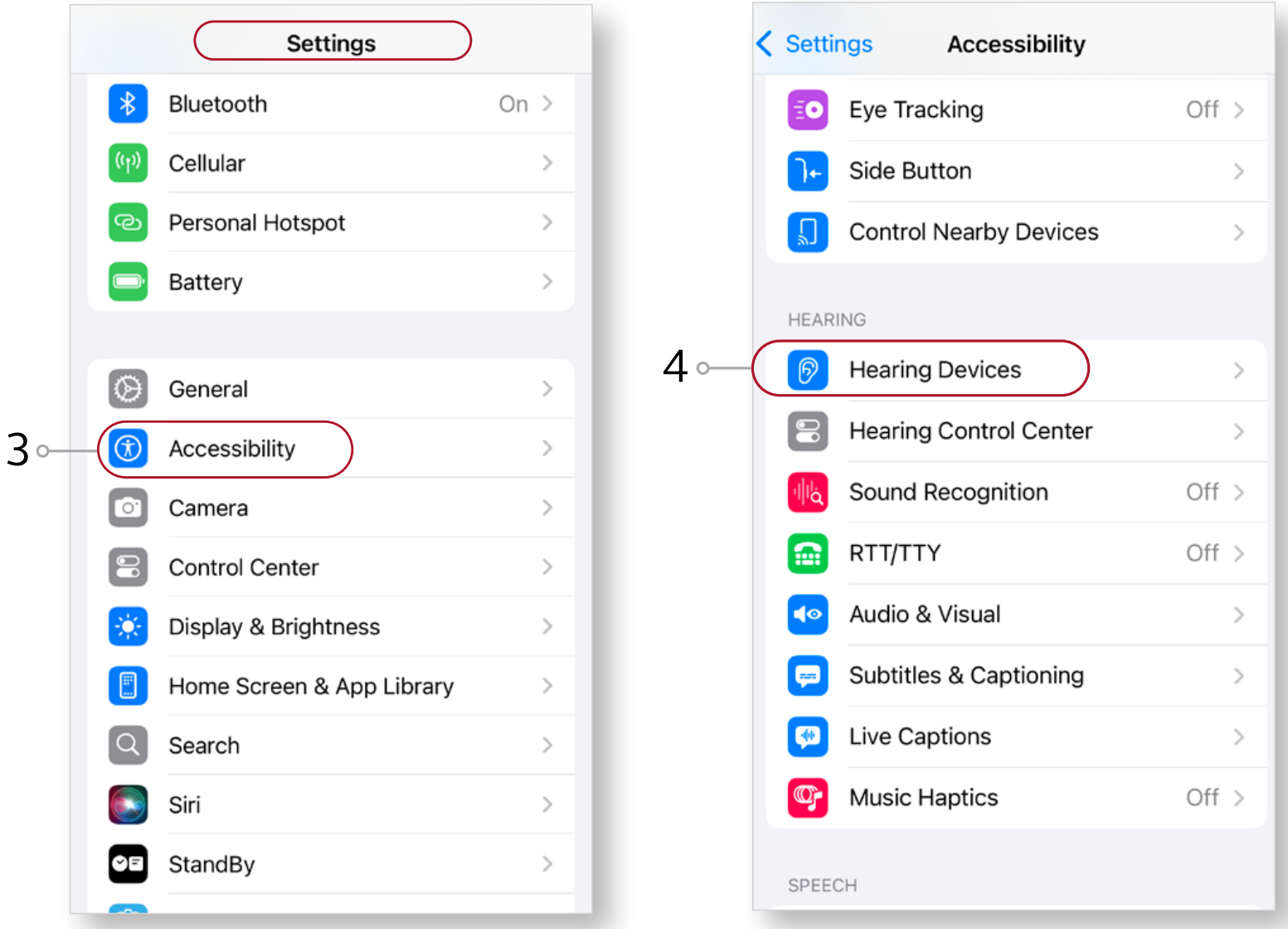
Before you can start using the app, you must pair your smartphone or mobile device with your hearing aids. This is easily done – just follow the steps below.

How to pair your hearing aids with your iOS device*

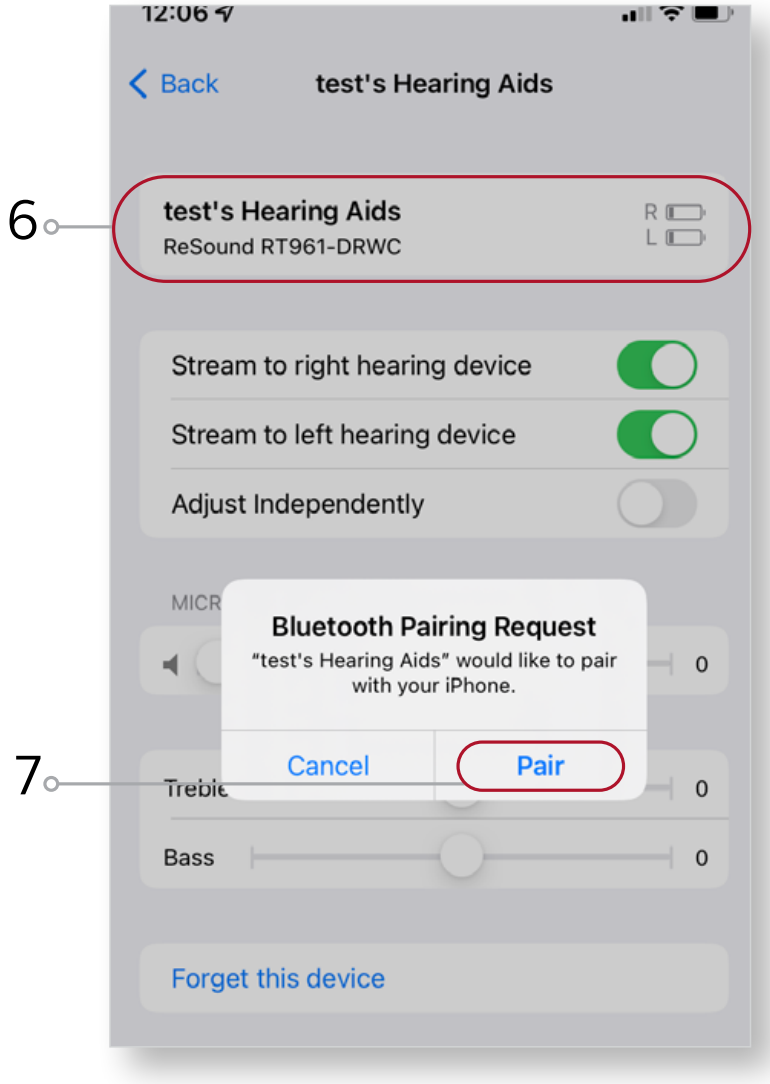
(Instructions reflect pairing flow for iOS 16 or later)

1. Turn your hearing aids off.
2. Confirm **Bluetooth** is on by going to the **Settings** menu on your iOS device. The slider turns green when you activate Bluetooth.

*For pairing ReSound Key™ with iOS, follow the steps for pairing with Android.



3. Go back to the main **Settings** menu and scroll down to tap on **Accessibility**.
4. Scroll down to **Hearing Devices**.
5. Turn your hearing aids on. Now, your iOS device will be able to detect your hearing aids.

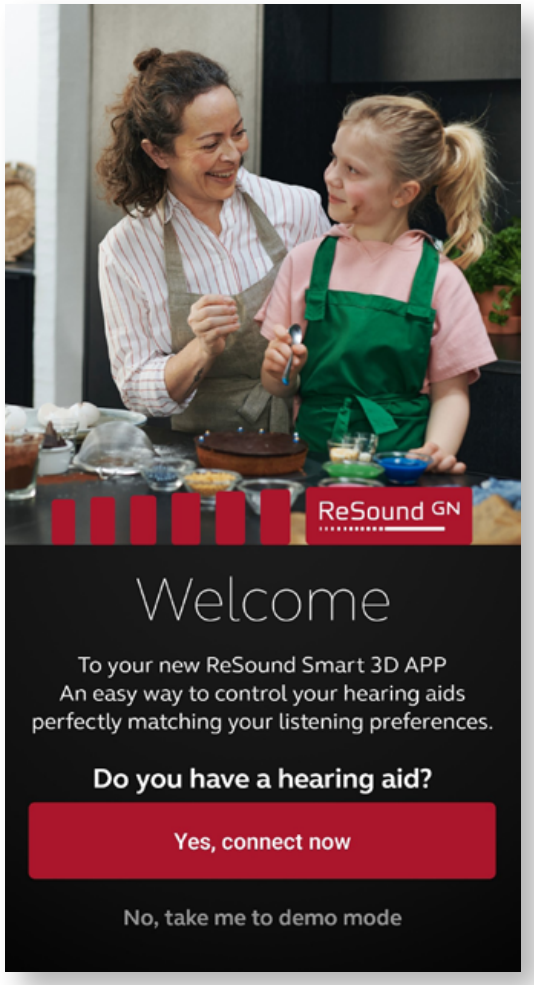


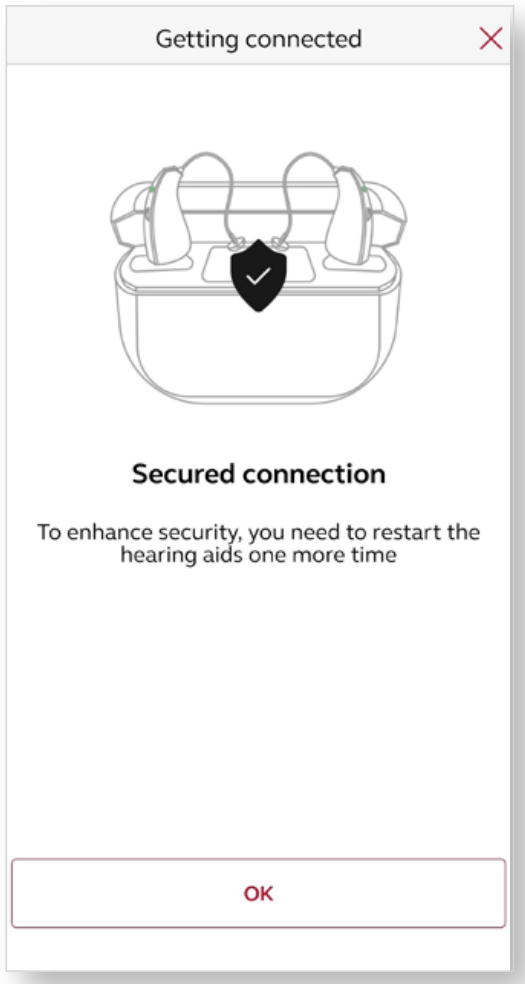
6. Once connected, select your hearing aids under Hearing Devices.
7. Tap on **Pair**.
8. Go to the **App Store**, and in the **Search** field on top enter the name of the app.
9. Download the app, open it and tap **Get Started**. Follow the instructions on the screen to connect to the app.
10. You are now ready to begin using the app.

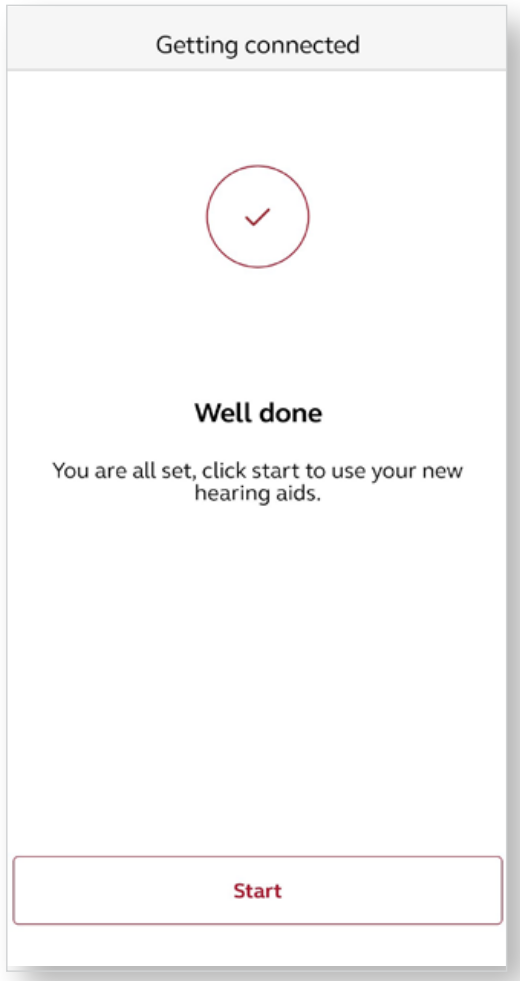
If you need to re-pair your iOS device

1. Start by removing the old pairing by going to the **Settings** menu.
2. Tap **Accessibility**.
3. Select **Hearing Devices** and tap **Forget this device**.
4. Turn your iOS device off and on again and re-pair the hearing aids to the device. If you need more information, contact your hearing care professional.

How to pair your hearing aids with your Android™ device*







1. Download the ReSound Smart 3D app, open it and tap **Yes**, **connect now**.
2. If prompted, provide access to your mobile device location by selecting **Allow**.
3. The app will guide you through the process. Reboot your hearing aids as required by turning them off and on again, following the steps outlined in the app.
4. Pairing is complete.

NOTE: If you have previously paired hearing aids, you need to unpair them in your phone's Bluetooth menu before you pair them again.

*These instructions are also applicable for pairing ReSound Key™ with a compatible iOS device

Hands-free calls

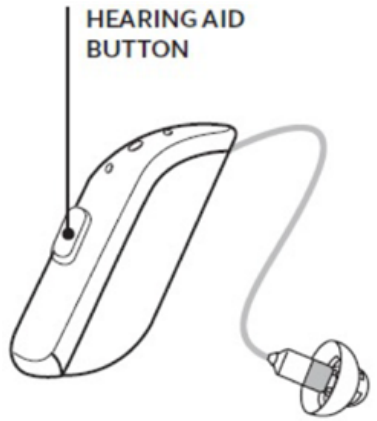
If you have compatible ReSound hearing aids such as ReSound Sensia™, ReSound Vivia™, ReSound Savi™, ReSound Enzo™ IA, and ReSound Nexia™ wireless models paired with iPhone, iPad, and compatible Android™ mobile devices, your hearing aids will become a hands-free** headset. For a complete list of compatible devices, please scan QR code to visit our compatibility site.

How to take/end calls:

- Short press your hearing aid button (either side) or use your mobile device.

How to decline/ignore calls:

- Long press your hearing aid button (either side) or use your mobile device.



When you receive another call while you are on the phone, simply follow the instructions above.

Note: if the incoming call is declined, it automatically returns to the first/previous call.

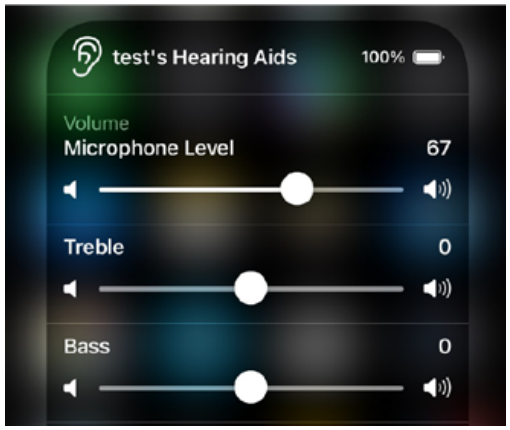
How to change the volume of the calls:

- Use the up and down volume buttons on your mobile device.

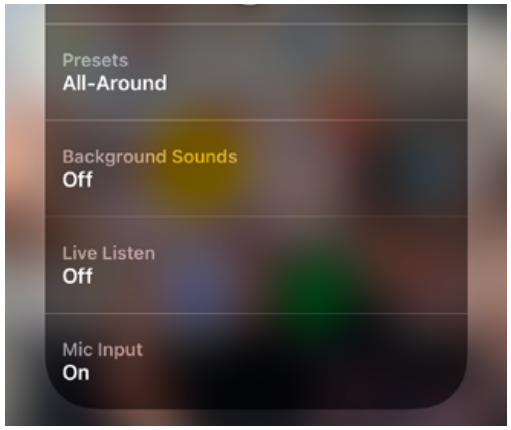
**Not available for CIC and battery-type ITC styles. Hands-free calls are compatible with iPhone 11 or later, iPad Pro 12.9-inch (5th generation), iPad Pro 11-inch (3rd generation), iPad Air (4th generation), iPad mini (6th generation), iPad (10th generation) or later, with software updates iOS 15.3 and iPadOS 15.3 or later. Bluetooth® Low Energy (LE) Audio works with ReSound Sensia, ReSound Vivia, ReSound Enzo IA, ReSound Savi and ReSound Nexia and compatible mobile devices with Bluetooth 5.3 or later. See compatibility on resound.com/compatibility.

How to disable hands-free calls:

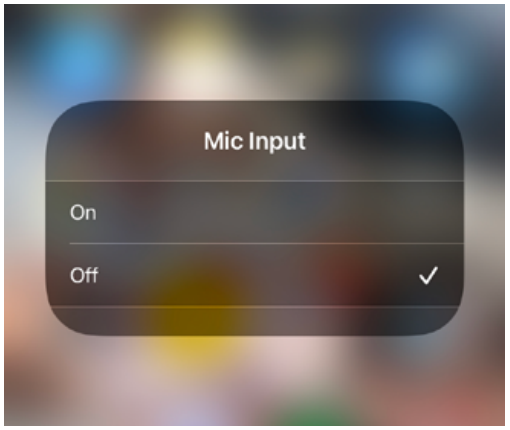
Apple devices



1. Triple click the iPhone or iPad push button to access the iOS hearing aid settings

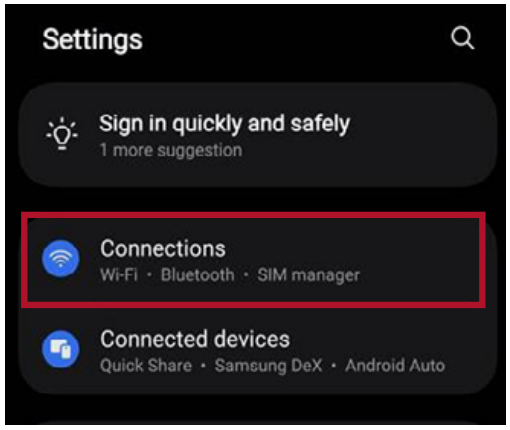


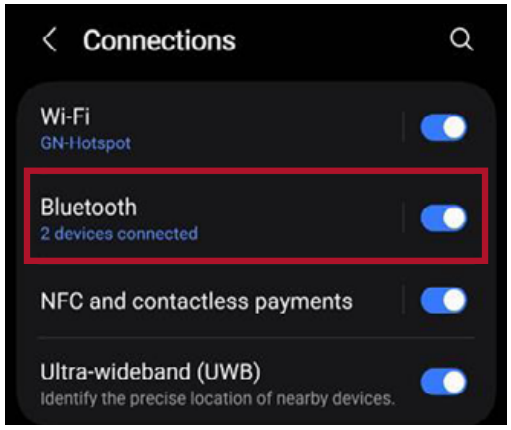
2. Scroll down and select "Mic Input"



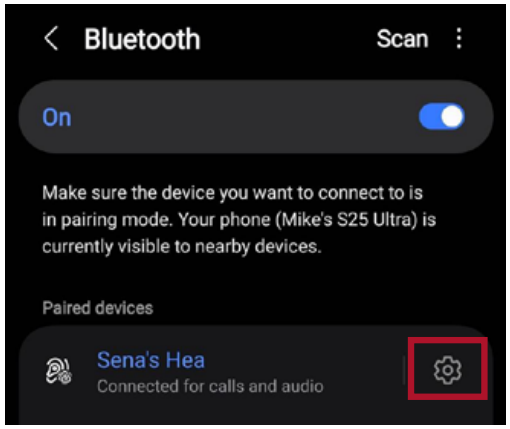
3. Select "Off"

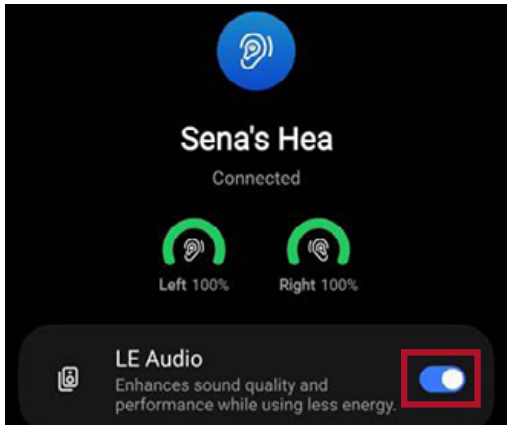
Android devices





1. Go to “Settings”
2. Select “Connections”
3. Select “Bluetooth”





4. Select ⚙ next to your hearing aids
5. Disable “LE Audio”

Manufacturer according to FDA:

GN ReSound North America
5005 Dean Lakes Blvd.
Shakopee, MN 55379
USA
1-888-735-4327
resound.com

ReSound Government Services
5005 Dean Lakes Blvd.
Shakopee, MN 55379
USA
1-800-392-9932
resound.com/veterans

Manufacturer according to Health Canada:

ReSound Canada
2 East Beaver Creek Road, Building 3
Richmond Hill, ON L4B 2N3
Canada
1-888-737-6863
resound.com

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